



# MAHARSHI DAYANAND UNIVERSITY

**Rohtak-124001, Haryana (INDIA)**

**(A State University established under Haryana Act No. XXV of 1975)**

**'A+' Grade University Accredited by NAAC**

Procurement of an Enterprise Backup Solution  
comprising Backup Server, Storage System, Enterprise  
Backup Software, Firewall, UPS, and Managed Backup  
Services

Document Date: **...20.02.2026: 09:00 AM**

Last date submission of the filled Tender document: 13.03.2026 up to 02:00 PM.  
(The Tender document is to be submitted duly signed in blue/black ink on each page and  
stamped with official seal on each page)



## Table of Contents

CONTENTS	
PRESS NOTICE.....	5
DETAIL NOTICE INVITING E-TENDER .....	1
Key Dates .....	1
Important Note: .....	1
CONDITIONS: -.....	2
Instructions to bidder on Electronic Tendering System .....	4
Registration of bidders on the e-Procurement Portal: - .....	4
Registration of bidders on the e-Procurement Portal:- .....	4
COVERING LETTER:.....	5
CHECK LIST FOR DOCUMENTS TO BE SUBMITTED ALONGWITH TECHNICAL BID.....	7
<b>Documents to be Submitted with Technical Bid</b> .....	7
SUBMISSION OF TENDER .....	9
SEALING AND MARKING OF TENDER: .....	9
TENDER OPENING .....	10
OPENING OF FINANCIAL BID:.....	10
CLARIFICATION OF TENDER: .....	10
EVALUATION OF TENDER: .....	10
AWARD OF PURCHASE ORDER .....	10
NOTIFICATION OF AWARD.....	10
BIDDER'S ELIGIBILITY CONDITIONS: .....	11
Terms and Conditions .....	12
General Terms & Conditions .....	12
Delivery, Installation, and Acceptance.....	12
Payment Terms.....	12
Technical & Compliance Requirements.....	13
Warranty, Support & Security Compliance .....	13
Performance & Acceptance Testing.....	13
Performance Security & EMD .....	14
Tender Evaluation & Award.....	14
Legal & Dispute Resolution .....	14
BOQ.....	15
Technical Specifications for Chassis and Blade Servers.....	16

Enterprise BackUp Software .....	16
Backup Storage Specifications .....	18
Firewall Specifications to be used with FortiGate 1800F for p2p VPN Tunnel between both ends .....	19
Generalized Technical Specifications – Enterprise Rack Server .....	20
Online 2 kVA UPS with 4-hour battery backup .....	21
Scope of Work (SoW) for Enterprise Backup, Disaster Recovery and Managed Backup Services University Computer Centre (UCC), Maharshi Dayanand University, Rohtak .....	21
Technical Envelope.....	23
<b>Note:</b> .....	23
Financial Envelope .....	24



# MAHARSHI DAYANAND UNIVERSITY

## Rohtak-124001, Haryana (INDIA)

(A State University established under Haryana Act No. XXV of 1975)

'A+' Grade University Accredited by NAAC

University Computer Center

NIT NO.:/ MDU/UCC/2026/Feb/002

Dated :...20.02.2026: 09:00 AM

Phone: 01262-293025

E-mail: dir.ucc@mdurohtak.ac.in

STANDARD BIDDING DOCUMENT FOR **PROCUREMENT OF AN ENTERPRISE BACKUP SOLUTION COMPRISING BACKUP SERVER, STORAGE SYSTEM, ENTERPRISE BACKUP SOFTWARE, FIREWALL, UPS, AND MANAGED BACKUP SERVICES**

PART 1: COMPLETE BIDDING DOCUMENT

### PRESS NOTICE

<b>M. D. UNIVERSITY, ROHTAK</b> <b>Notice Inviting E-Tender</b>	
<b>Name of work</b>	<b>Procurement of an Enterprise Backup Solution comprising Backup Server, Storage System, Enterprise Backup Software, Firewall, UPS, and Managed Backup Services</b>
<b>E-Service Fees Tender Doc. Fees</b>	1180/- + 4,000/- =5,180/- (TO BE PAID ONLINE)
<b>Earnest Money</b>	1,00,000/- INR
<b>Time Limit</b>	21 DAYS
<b>Tenders to be received: ...13.03.2026.. till 02:00 PM</b>	
(1) THE TENDERS WILL BE RECEIVED ONLY THROUGH E-TENDERING FOR FURTHER DETAILS, VISIT THE WEBSITE <a href="https://etenders.hry.nic.in/nicgep/app">https://etenders.hry.nic.in/nicgep/app</a>	

- The tenders will be received only through e-tendering. For further details, visit the website <https://etenders.hry.nic.in>
- Earnest Money (as mentioned above) is required to be deposited through online mode from <https://etenders.hry.nic.in>
- Willing bidders shall have to pay Rs.1000/- + GST as the e-Service/ Processing Fee through online mode from <https://etenders.hry.nic.in>
- The interested parties/bidders should visit the University website (<https://mdu.ac.in>) or <https://etenders.hry.nic.in> regularly for corrigendum(s) which may be issued regarding extension of date, modification of eligibility or amendments in other terms & conditions etc., as corrigendum(s) will not be published in newspapers.
- The Bidder who is registered as MSME of Haryana State, in a similar category, is exempted from payment of EMD, but the Bidder will have to submit an affidavit to this effect as per Annexure-I available on the website of the Department of Industries & Commerce, Govt. of Haryana.

**REGISTRAR**



## DETAIL NOTICE INVITING E-TENDER

**E-Tender** is invited for the purchase of the following items in a single-stage two-cover system, i.e., Request for Technical Bid (online Bid under PQQ/ Technical Envelope) and Request for Financial Bid (comprising a price bid Proposal under an online available Commercial Envelope).

### KEY DATES

Sr. No.	M.D.U. Rohtak Stage	Vendor Stage	Start Date & Time	End Date & Time
1		Tender Document Download and Bid Preparation & Submission	...20.02.2026: 09:00 AM	...13.03.2026.. till 02:00 PM
3		Submission of Tender Fees and online Fees	...20.02.2026: 09:00 AM	...13.03.2026.. till 02:00 PM
4	Technical Opening/ Technical Evaluation/		13.03.2026 03.30 PM	
5	Opening of Financial Bid		FINANCIAL DATE WILL BE DECIDED LATER ON	

- Any clarification regarding the detailed notice inviting tender may be sought from the Director UCC during office hours at 01262-293025 or dir.ucc@mdurohtak.ac.in
- Tender document is available on website <http://etenders.hry.nic.in> and <https://mdu.ac.in>
- The Bidders would submit bid through e-Tendering only on the website <http://etenders.hry.nic.in>

Under the process, the Pre-qualification / Technical online bid application as well as online Price Bid shall be invited at single stage under two covers i.e. Technical & Commercial Envelope. Eligibility and qualification of the Applicant will be first examined based on the details submitted online under first cover (PQQ or Technical) and with respect to eligibility and qualification criteria prescribed in this Tender document. The Price Bid under the second cover shall be opened for only those Applicants whose PQQ/Technical Applications are responsive to eligibility and qualifications requirements as per Tender documents. The tenderer should read the terms & conditions and specifications in tender documents carefully before submission of e-tender. Tender documents can be downloaded/uploaded online on the Portal: <http://etenders.hry.nic.in>

- The payment of Tender Document fee as well as EMD and e-Service/Processing Fee shall be made by eligible bidders through online mode from <https://etenders.hry.nic.in>
- The interested bidders will be mandatorily required to online sign-up (create user account) on the website <https://etenders.hry.nic.in> to be eligible to participate in the e-tender

The Bidders can submit their tender documents (Online) as per the dates mentioned in the key dates

### IMPORTANT NOTE:

- The Applicants/bidders have to complete the 'Application / Bid Preparation & Submission' stage on the scheduled time as mentioned above. If any Bidder fails to complete his / her aforesaid stage in

the stipulated online time schedule for this stage, his / her application/bid status will be considered as 'Applications/bids not submitted'.

2. Bidder must confirm & check his/her application/bid status after completion of his/her all activities for e-bidding.
3. Bidder can rework on his/her bids even after completion of the 'Application/Bid Preparation & submission stage' (Application/Bidder Stage), subject to the condition that the rework must take place during the stipulated time frame of the Bidder Stage.
4. In the first instance, the online payment details of tender document fee + e-Service and EMD & PQQ/Technical Envelope shall be opened. After that the financial bids of all technically qualified bidders shall be opened online in the presence of such bidders who either themselves or through their representatives choose to be present.
5. The bids shall be submitted online in two separate steps

Envelope 1: Technical Bid

The bidders shall upload the required eligibility & technical documents online in the Technical Bid.

Envelope 2: Commercial Bid

The bidders shall quote the prices in price bid format under Commercial Bid.

#### CONDITIONS: -

1. The tenderer should keep in touch with the University Website for any change in the DNIT till the last date/revised last date of online invited tender and incorporate such changes in DNIT and the tender bids.
2. DNIT and prequalification criteria can be seen on any working day during office hours in office of undersigned.
3. Conditional tenders will not be entertained & are liable to be rejected.
4. In case the day of the opening of tenders happens to be a holiday, the tenders will be opened on the next working day. The time and place of tender opening and other conditions will remain unchanged.
5. The University reserves the right to reject any tender or all the tenders without assigning any reasons.
6. The societies shall produce an attested copy of the resolution of the Executive/Governing body for the issuance of tenders.
7. The Jurisdiction of the court will be at Rohtak.
8. The tender of the bidder who does not satisfy the eligibility/qualification criteria in the bid documents is liable to be rejected summarily without assigning any reason, and no claim whatsoever on this account will be considered.
9. The bid for the contract shall remain open for acceptance during the bid validity period to be reckoned from the last date of submission of the tender. If any bidder/tender withdraws his bid/tender before the said period or makes any modification in the Terms and Conditions of the bid during the fixed validity period, the Earnest Money shall stand forfeited. Bids shall be valid for three months from the date of bid closing, i.e., from the last date of submission of EMD. In case the last day to accept the tender happens to supopobe a holiday, the validity to accept the tender will be the next working day.
10. Any work/order, here tendered, may be withdrawn from further processing at any stage at the discretion of the competent authority without assigning any reason.

11. The University is competent to increase/decrease the volume of work/order. In case of a decrease in the volume of work/order, the contractor shall have no claim to any payment or compensation whatsoever on account of any profit or advantage that he might have derived from the execution of the work/order in full.
12. The University reserves the right to accept or reject or negotiate any of the tender or conditions/items without assigning any reason.
13. The Earnest Money (EMD) of the unsuccessful agency/firm shall be returned on completion of the Tender process.
14. In case of any dispute relating to this contract, the matter shall be referred to the Arbitrator to be appointed by the Vice-Chancellor, whose decision shall be binding on both parties.
15. Rates should be carefully filled up both in words and figures without any cutting, erasing, or overwriting.
16. In case the firm / agency quoting the lowest rates declines to accept the offer, the Earnest Money (EMD) of such firm shall be forfeited and firm shall be blacklisted by the University for any kind of dealing in future.
17. Any other conditions as may be deemed appropriate shall be announced at the time of Opening of Tenders in the presence of Bidders.
18. The agency / firm shall also append the following declaration with the tender

#### DECLARATION

-----

I/We (Name) of the firm \_\_\_\_\_ do hereby solemnly affirm and declare that the facts stated in the Technical Bid are correct and true to the best of my / our knowledge and belief and nothing has been concealed therein. In case of any concealment or misrepresentation detected at any stage, I/We will be liable for legal action under Section 182 and Section 415 read with Section 417 and 420 of the Indian Penal Code as the case may be.

Place: \_\_\_\_\_  
Dated: \_\_\_\_\_

(Signature of the Tenderer)  
with full name and Address  
with seal & stamp

For & on behalf of Registrar, MDU, Rohtak  
Director UCC  
**M. D. University, Rohtak**

## INSTRUCTIONS TO BIDDER ON ELECTRONIC TENDERING SYSTEM

**These conditions will overrule the conditions stated in the tender documents, wherever relevant and applicable.**

---

### REGISTRATION OF BIDDERS ON THE E-PROCUREMENT PORTAL: -

These conditions will over-rule the conditions stated in the tender documents, wherever relevant and applicable.

---

### REGISTRATION OF BIDDERS ON THE E-PROCUREMENT PORTAL:-

All the bidders intending to participate in the tenders process online are required to get registered on the centralized E-procurement portal i.e. <https://etenders.hry.nic.in/nicgep/app>. Please visit the website for more details.

For other details/help, please refer to the e-procurement portal <https://etenders.hry.nic.in/nicgep/app>.

**COVERING LETTER:**

FORMAT OF LETTER TO BE SUBMITTED WITH THE TENDER FOR PROCUREMENT OF AN ENTERPRISE BACKUP SOLUTION COMPRISING BACKUP SERVER, STORAGE SYSTEM, ENTERPRISE BACKUP SOFTWARE, FIREWALL, UPS, AND MANAGED BACKUP SERVICES- 124001.

TO,

.....  
 Director UCC  
 MD University  
 Rohtak – 124001 (Haryana)

**Subject: Procurement of an Enterprise Backup Solution comprising Backup Server, Storage System, Enterprise Backup Software, Firewall, UPS, and Managed Backup Services**

Dear Sir,

1. This is with reference to your TENDER notice dated ..... I have examined the TENDER document and understood its contents. I hereby submit a Bid for the **Procurement of an Enterprise Backup Solution comprising Backup Server, Storage System, Enterprise Backup Software, Firewall, UPS, and Managed Backup Services.**
2. The Bid is unconditional for the said tender. This bid is valid for a period of not less than 180 days.
3. It is acknowledged that the Authority will be relying on the information provided in the Tender and the documents accompanying such Tender for qualification of the bidders for the above subject items and we certify that all information provided in the Tender and in Annexures are true and correct; nothing has been misrepresented and omitted which renders such information misleading; and all documents accompanying the bid are true copies of their respective originals.
4. This statement is made for the express purpose of the above mentioned subject.
5. We shall make available to the Authority any additional information it may find necessary or require to supplement or authenticate the Qualification statement.
6. We acknowledge the right of the Authority to reject our bid without assigning any reason or otherwise and hereby relinquish, to the fullest extent permitted by applicable law, our right to challenge the same on any account whatsoever.
7. It is declared that:
  - a) We have examined the Tender document and have no reservations to the Tender document.
  - b) We have not directly or indirectly or through an agent engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice in respect of any Bid or request for proposal issued by or any Agreement entered into with the Authority or any other public sector enterprise or any Centre/State Government or local bodies.
8. It is understood that the University may cancel the Bidding Process at any time without incurring any liability to the University and that you are neither bound to invite the applicants to Bid for the items nor to accept any bid that you may receive.
9. It is understood that the University can use any evaluation scheme/evaluation metrics/weightage or take the help of any consultant, as required in selecting the successful agency/agencies and we agree to abide by it.

10. It is certified that we have not been convicted by a Court of Law or indicted or adverse orders passed by a regulatory authority that could cast doubt on our ability to undertake the Services or which relates to a grave offense that outrages the moral sense of the community.
11. It is hereby certified that the firm has not been debarred/blacklisted for any reason/period by any central/state Govt. department/University/PSU etc. if so particulars of the same may be furnished. Concealments of facts shall not only lead to cancellation of the order but may also warrant legal action. University may reject bids of firms which has been blacklisted at any time.
12. It is hereby affirmed that we are in compliance of/shall comply with the statutory requirements, as applicable.
13. We hereby irrevocably relinquish any right or remedy which we may have at any stage at law or howsoever otherwise arising to challenge or question any decision taken by the Authority in connection with the selection of bidders, selection of the Tenderer, or in connection with the selection/Bidding Process itself, in respect of the above-mentioned items and the terms and implementation thereof.
14. We agree to undertake to abide by all the terms and conditions of the TENDER document.
15. We agree to undertake to be liable for all the obligations of the Tenderer under the Agreement. In witness thereof, we submit this application under and in accordance with the terms of the TENDER document.

Place:- .....

Date :.....

**Yours faithfully,**

(Signature, name and designation of the Tenderer/Authorized Signatory)

Official Seal

## CHECK LIST FOR DOCUMENTS TO BE SUBMITTED ALONGWITH TECHNICAL BID

### Documents to be Submitted with Technical Bid

1. Basic Details of Firm
  - Name & address of the firm with contact number.
  - Name of the authorized signatory (with designation).
2. Statutory Registrations
  - Copy of PAN Card.
  - Copy of GST Registration Certificate.
  - Registration number of the firm.
3. Financial Documents
  - Copies of Income Tax Returns (ITRs) for the last 3 years.
  - Proof of average turnover (₹1.5 Crores or above, depending on the condition applied) during the last 3 years, certified by a Chartered Accountant.
4. Experience Proof
  - Copies of Work Orders / Completion Certificates / Purchase Orders showing experience of at least 3 years in Government/PSU/Universities/Boards/MNCs for similar Supply/Installation of items.
  - At least one Satisfactory Performance Certificate from an institution where similar work was undertaken.
5. Affidavit / Declaration
  - Affidavit on Non-Judicial Stamp Paper, duly attested by a Notary/1st Class Magistrate, stating the firm has not been blacklisted or debarred by any Govt/PSU/University/Private organization (Annexure-II format).
6. Eligibility Compliance Documents
  - OEM Authorization Letter / Dealership Certificate for the supply of required parts for this Bid.
  - Declaration regarding authorized signatory:
    - Sole Proprietor / Partner / Company Director as applicable.
7. Tender Related Submissions
  - Forwarding letter by the bidder.
  - Scanned copies of all documents (points 1–7 above) were uploaded with the tender.
  - EMD (Earnest Money Deposit) – 1,80,000/- Fixed to be paid online.
  - Tender Processing Charges (non-refundable).
  - E-Service Fee (as per Haryana Govt. portal).

### NOTE

1. In case of any queries on technical specifications, please refer to the specifications mentioned in “Annexure A” only.
2. Delivery/Repair is to be carried at :
 

UNIVERSITY COMPUTER CENTRE  
**MD University**  
**Rohtak-124 001**  
**Haryana, India**
3. GST will be at concessional rates, as applicable to non-profit, own-use institutions.
4. The decision of acceptance of the Bids will lie with the competent authority of the

University, which does not bind itself to accept the lowest Bid and who reserves the right to reject or accept any or all bid received, without assigning any reason.

5. The Bids are liable to be rejected if any of the above conditions are not fulfilled or if the bid is not accompanied by EMD and Processing Charge.
6. The quantity may increase or decrease or obsoleted without any notice.
7. The University reserves the right to split the order among more than one Tenderer.
8. Financial Bid of the Tenderers who qualify in the Technical Bid shall be opened in the presence of the authorized designated representatives and Tenderers who wish to be present there. The date of Financial Bid opening will be informed to the shortlisted bidders subsequently.
9. The University will be at liberty to involve any expert or consultant in evaluating the bid for completing the entire bid process.

## SUBMISSION OF TENDER

### SEALING AND MARKING OF TENDER:

1. The TENDER must be complete in all aspects and should contain requisite certificates, informative literature, etc.
2. The Tender Document can be downloaded from the MD University Rohtak website (mdu.ac.in).
3. This is a two-part bid consisting of a Technical Bid and a Financial bid
4. The bid shall include:
  - a. Forwarding letter by the Tenderer
  - b. All required documents
  - c. Tender processing charges (non-refundable)
  - d. Interest-free EMD (Earnest Money Deposit) to be deposited online on e-tender portal
  - e. Technical Bid
  - f. Financial Bid
5. TENDER should be addressed to: -

UNIVERSITY COMPUTER CENTRE  
**MD University**  
**Rohtak-124 001**  
**Haryana, India**

### EXPENSES OF AGREEMENT:

All the expenses on the execution of the Agreement (if any) including the cost of a stamp paper or any other kind of expenditure incurred in the process of TENDER submission till final compliance shall be borne by the Tenderer.

### DEADLINE FOR SUBMISSION OF BIDS:

TENDER must be received by the MD University Rohtak at the date, time and address specified in the TENDER notice/TENDER documents.

### LATE BIDS:

Any TENDER received after the deadline specified for submission of TENDER shall be rejected without any further correspondence to the Tenderer.

## TENDER OPENING

### OPENING OF FINANCIAL BID:

Financial Bid (Tenders) of the Tenderers who qualify in the Technical Bid shall be opened in the presence of designated Authority and Tenderers who wish to be present there. The date of financial bid opening will be informed to the shortlisted bidders subsequently.

### CLARIFICATION OF TENDER:

To assist in the examination, evaluation and comparison of Tender, University may at its discretion ask the Tenderers for a clarification on the Tender which is submitted by him. The request for clarification and the response shall be in writing.

### EVALUATION OF TENDER:

The university will be at liberty to involve any expert or consultant and use appropriate metrics and weightages in evaluating the bid for completing the entire bid process.

## AWARD OF PURCHASE ORDER

Successful Tenderer shall be awarded the Purchase/Work Order. If after accepting the Purchase/Work Order, the agency fails to supply the items, EMD will be forfeited and the agency will be blacklisted, in addition to recourse to other penal measures. No grievance will be entertained in this regard.

- 6.1 University reserves the right to negotiate with eligible tenderers before finalization of the Tender and/or contract.
- 6.2 University reserves the right at the time of award of Purchase Order to increase or decrease even obsolete the number of items without any change in terms and conditions.
- 6.3 The bidders must quote rates and other terms and conditions for all the equipment/items, failing which tender may be rejected. Total cost of the bid will be one of the important deciding factor while deciding the bid in favor or against any bidder.

## NOTIFICATION OF AWARD

Prior to the expiration of the period of Tender validity, the University will inform the Tenderer appropriately that the Bid has been accepted and the Purchase Order has been awarded.

**(Signature of Tenderer)**

**Official seal** \_\_\_\_\_

## BIDDER'S ELIGIBILITY CONDITIONS:

1. **Average Turnover Requirement**  
The bidder must have an average annual turnover of ₹1.5 Crores or above during the last three financial years. Proof of turnover (CA-certified or audited balance sheets) must be enclosed.
2. **Relevant Experience**  
The bidder must have prior experience in executing IT-related supply/ installation or configuration of similar items for State Government affiliating Universities / Boards / Institutions / PSUs, etc. Documentary proof such as purchase orders or completion certificates must be attached.
3. **Affidavit of Non-Blacklisting**  
The bidder must submit an affidavit on non-judicial stamp paper, duly attested by a 1st Class Magistrate / Notary, declaring that they have not been debarred or blacklisted by any State / Central Government, PSU, University, or private organization. (Refer Annexure-II)
4. **Performance / Satisfactory Certificate**  
The bidder must furnish at least one satisfactory performance certificate from an institution where similar IT items were supplied or installed, as declared in their eligibility documents.
5. **Authorized Signatory Declaration**  
The bidder must provide a declaration confirming the authority of the individual signing the bid:
  - If a Sole Proprietor, a self-certification or power of attorney must be attached.
  - If a Partnership Firm, the signing partner must have proper authorization or all partners must sign the bid.
  - If a Private Limited / Public Limited Company, the signatory must be an authorized signatory of the company.
6. **Income Tax Returns**  
The bidder must attach self-attested copies of the last two years' Income Tax Returns (ITRs) along with the tender.
7. **PAN and GST Registration**  
The bidder must attach self-attested copies of PAN and GST registration certificates.
8. **Fees Submission (Mandatory Online Mode)**  
EMD, Tender Fee, and e-Service Fee must be submitted through online mode only. Any other mode of payment will not be accepted.
9. **OEM Authorization**  
The bidder must submit a bid-specific OEM Authorization Letter from the original manufacturer for the items offered.
10. **OEM Support Commitment**  
The OEM must provide a bid-specific support commitment letter confirming:
  - i. Five (5) years warranty coverage, and
  - ii. Lifecycle assurance and spare parts availability.
11. **OEM Certified Technical Resource**  
The bidder must have at least one OEM-certified technical resource on their payroll for a minimum of one year. Supporting document such as EPF statement must be submitted as proof.
12. **Deployment Experience Proof**  
The bidder must have prior deployment experience in similar server solutions. Copies of Purchase Orders, BOQ, and Installation Reports must be submitted as evidence.

## TERMS AND CONDITIONS

An enterprise backup solution, comprising a backup server, storage system, enterprise backup software, firewall, UPS, and managed backup services, as per Annexure 'A', is required to be purchased for the University. Vendors are requested to submit their bids in accordance with the detailed terms and conditions outlined below.

### GENERAL TERMS & CONDITIONS

1. **Price Inclusion:** Any charges not mentioned in the bid shall not be paid by the University. Prices should include all taxes, duties, and charges up to **delivery at M.D. University, Rohtak**.
2. **Bid Validity:** The offer/rates must be valid for at least **180 days (six months)** from the date of bid submission.
3. **Financial Standing of the Vendor:**
  - The supplier must be financially sound with an **average annual turnover of ₹1.5 Crores in each of the last three years or a cumulative turnover of ₹4.5 Crores or above in the last three years.**
  - A statutory **audited turnover statement certified by a Chartered Accountant (CA)** must be submitted along with the technical bid.
4. **Quantity Variation:** The University reserves the right to **increase, decrease, or cancel** any item based on requirements. The quantity changes shall be communicated within **30 days of bid acceptance.**

### DELIVERY, INSTALLATION, AND ACCEPTANCE

5. **Delivery Timeline:**
  - The complete solution **must be delivered, installed, and commissioned within 3 Months** from the date of the **Purchase Order (PO)**.
  - The Equipment supplied must be enabled with all available licenses from day 1. No Separate Payments will be made.
  - The selected vendor must ensure **smooth migration of backup from existing storages** to the new infrastructure **without disrupting University operations.**
6. **Penalties for Delayed Delivery:**
  - If the vendor fails to deliver or complete installation within the stipulated timeline, a penalty of **1% of the total project cost per day** (subject to a maximum of 10%) will be imposed.
  - Appeals against penalties shall be considered by the **Vice-Chancellor, M.D. University**, whose decision shall be final.
7. **Failure to Execute Contract:**
  - If the vendor fails to execute the order as per the agreed terms, the University reserves the right to **blacklist/debar** the vendor, forfeit the security deposit, or initiate legal action.

### PAYMENT TERMS

8. **Payment Schedule:**
  - **100% payment will be made only after successful delivery, installation, and acceptance** of the entire solution by the University.
  - No **advance payment** shall be made unless it is for **imported items** requiring a **customs duty exemption**, for which security must be provided.

## TECHNICAL & COMPLIANCE REQUIREMENTS

9. **Experience & Eligibility Criteria:**
  - The vendor must have at least **three years of experience** in **direct supply, installation, and commissioning** of **Similar Equipments** for Government/Public Sector/Reputed Institutions.
  - At least **two similar work orders must be submitted as proof** along with an OEM authorization letter/certificate.
10. **Technical Training:** The vendor must provide **onsite training for at least one week** for University engineers at no additional cost.
11. **Licensing Requirements:**
  - All required software and **licenses must be included from day one** without additional costs.
  - The vendor must ensure **lifetime licensing** for management tools and must provide **firmware updates and security patches for five years**.

## WARRANTY, SUPPORT & SECURITY COMPLIANCE

12. **Comprehensive Five-Year Warranty:**
  - The warranty shall commence **after successful acceptance testing and certification** by the **Director, UCC, MDU**.
  - Any hardware/software failures must be resolved **within five working days**.
  - Defective components must be replaced **at no extra cost**.
13. **Software & Security Updates:**
  - The vendor must provide **quarterly security audits** and update patches as part of the **five-year warranty period**.
  - The system must support **secure authentication mechanisms** for LAN, Mobile & Wireless access.
14. **Performance & Uptime Guarantee:**
  - The proposed solution must provide **99.9999% data availability**.
  - The vendor must ensure the system supports **high availability with no single point of failure (NSPoF)**.
15. **OEM & Vendor Certifications:**
  - The vendor must submit **OEM authorization letters** and a certification confirming:
    - The product is **not obsolete**.
    - The product is **backed by OEM support** for at least **five years**.
    - Hardware replacements will be directly from the **OEM with next-business-day response**.

## PERFORMANCE & ACCEPTANCE TESTING

16. **Site Acceptance Testing (SAT):**
  - Vendors must demonstrate **all key performance parameters**, including:
    - **Storage capacity, performance, redundancy, and security**.
    - **Seamless integration with the existing University infrastructure**.
    - **Quarterly security audits & tuning during the warranty period**.
  - Acceptance tests will be signed off by the **Director, UCC, MDU** upon successful validation.
17. **Compliance with Global Standards:**
  - Products must comply with:
    - **RoHS India (E-Waste Management) Rules, 2016**

- **BIS norms for safety (IS 13252:2010)**
- **Energy Star 6.1 Certification or equivalent**
- **Indian Common Criteria Certification Scheme (IC3S) for EAL2 or higher**

#### PERFORMANCE SECURITY & EMD

##### 18. Performance Guarantee:

- The successful vendor must deposit a **Performance Guarantee (5% of the total project value)** in the form of **FDR/Bank Guarantee/TDR** valid for the warranty period **plus six months**.
- The **EMD will be refunded after submission of the Performance Guarantee**.

##### 19. Earnest Money Deposit (EMD):

- Bidders must submit an **EMD of 1,00,000 online through the E-Tender portal**.
- MSMEs registered in **Haryana only** for similar work are **exempted from EMD submission**, subject to proof.

#### TENDER EVALUATION & AWARD

##### 20. Bid Evaluation Criteria:

- **L1 selection will be based on the total cost for five years.**
- Partial bids will be **rejected**.

##### 21. Tender Submission:

- Vendors must quote for **all listed components**; incomplete bids will be **disqualified**.
- The university reserves the right to **modify or cancel** any component **before awarding the Work Order**.

##### 22. Completion Deadline:

- The entire **project must be completed within three months** from the issuance of the **Purchase Order**.

#### LEGAL & DISPUTE RESOLUTION

##### 23. Jurisdiction:

- Any legal disputes shall be under the **jurisdiction of the Courts in Rohtak, Haryana**.
- Any **other jurisdiction mentioned in vendor documents will be invalid**.

##### 24. Governing Terms:

- Terms and conditions mentioned on the **University's supply order** shall prevail over those on the **vendor's invoices or other documents**.
- The **University reserves the right to amend these terms** before contract finalization.

##### 25. Company Registration:

- The supplier must be a **legally registered company in India under the Companies Act, 1956**.

#### Final Provisions

By submitting a bid, the vendor agrees to **all terms and conditions** stated above. The **University reserves the right to negotiate** with the L1 bidder before finalizing the contract.

Signature \_\_\_\_\_

Name of the firm with seal/stamp \_\_\_\_\_

Affix Rubber Stamp of the firm

## Annexure

## BOQ

## PROCUREMENT OF SERVERS IN UNIVERSITY DATACENTER MDU ROHTAK

Sr. No.	Item	Qty
A	Backup Server (16 Core / 256 GB RAM)	1
B	Storage System (100 TB raw capacity)	2
C	Enterprise Backup Software (e.g., Veeam/Commvault or equivalent)	1
D	Online UPS (2 KVA)	1
E	Network Firewall (Next-Generation)	1

## TECHNICAL SPECIFICATIONS FOR CHASSIS AND BLADE SERVERS

### ENTERPRISE BACKUP SOFTWARE

Qualified OEM:

CommScope/Veeam

Topic	Specification
<b>Analyst Rating</b>	Backup software proposed should be in Gartner's leader quadrant for the last four Consecutive years in Gartner Magic Quadrant report for Data Protection / Backup Software.
<b>Licensing</b>	The proposed Backup software must offer host-based licenses with no restrictions on type of arrays (protecting heterogenous storage technologies), front end production capacity or backup to disk target capacity restrictions. Licenses and associated hardware should be supplied for both primary and DR site.
	Licenses supplied should have licenses for Backup and Replication workloads.
	100 Virtual Machines and 16 Physical Machines are planned to be backed up,
<b>Reporting Capabilities</b>	Backup software should have Capability to do trend analysis for capacity planning of backup environment, extensive alerting and reporting with pre-configured and customizable formats. Any specialized reporting modules needed must be quoted along with associated hardware to achieve this functionality. All necessary hardware resources required to run this module should be supplied.
	Proposed solution should support 24x7 real-time monitoring, with at-a-glance and drill-down views of health, performance and workload of the virtual hosts.
	Proposed solution should support automated action for popular alarms (automated or semi-automated), with at-a-glance and drill-down views of health, performance and workload of the virtual hosts.
<b>Data Protection and Recovery in the cloud</b>	Software should be able to restore VMs to a cloud service provider like AWS, Azure or Google directly from the backup copy.
	Software should be able to extend the backup repository to a public cloud service provider by moving older files to any S3 Compatible Object storage or Azure BLOB repositories.
	Backup software should have capability to archive data to Amazon Galcier or Microsoft Azure storage Arhive Tier. The Software must have capability to restore the data from archive tier, it should not be dependent on cloud vendor.
	Backup software should support agentless backups of applications reisdng in VMs like SQL, Exchange, Sharepoint, Oracle, etc. with non-staged granular recovery of all these applications. It should support crash consistent VM level backup for all other workloads. Backup software should support SAP HANA backup integrated with HANA Cockpit
	Proposed backup software should be able to leverage Immutable Cloud based storage like S3-Immutable service to prevent backup copies of data from any corruption or ransomware attacks.
<b>Backup support for hypervisors and Applications</b>	Backup software should be a Hardware Agnostic software and it should support snapshot integration with hypervisors like VMware, Hyper-V and Nutanix AHV and support de-duplication on any storage target. It should be able to backup data to tapes (like LTO) as well for long term retention.
	The proposed backup software should provide Instant recoveries for any backup to Vmware or Hyper-V Virtual machine
	Backup software should support file level recovery from any backup of any VM or physical server. It should support a full system recovery in case of a system crash, either on a physical system or virtual machine or as a Cloud Instance(AWS, Azure or Google)

	<p>Backup software should have integrated data de-duplication engine with multi-vendor storage support to save space by storing de-duplicated copies of data. The de-duplication engine should also facilitate IP base replication of de-dupe data. All necessary hardware and software required to support this functionality should be supplied along with other components</p>
	<p>Backup software should support instant database recoveries of MS SQL and Oracle.</p>
	<p>Backup software should support instant recovery of multiple VMs to support quick application recovery. It should also allow instant recovery of selected VM disks, without having to do instant recovery of all VM disks for achieving highest levels of RTO for relevant business data</p>
<b>RPO/ RTO and Recovery Assurance</b>	<p>Backup software must have a feature of data validation, whereby a workload (VM with OS and application) is powered-on in a sandbox environment and tested for its recoverability.</p>
	<p>Recovery verification should automatically boot the server from backup and verify the recoverability of VM image, Guest OS and Application Consistency and then publish automated reports to be used in backup / recovery audits.</p>
	<p>Backup software should provide Backup and Replication capabilities in one console only and also allow users to integrate with RBAC capabilities of the hypervisor, so that users can initiate backup and restore only those VMs to which they have access, without administrator intervention, thereby delivering self serve capabilities.</p>
	<p>Proposed backup software should be able to Harden the Linux Repository. This service will prevent backup copies of data from any corruption or ransomware attacks.</p>
	<p>The proposed Backup software must Support Seamless Integration with Point-in-time storage snapshots with Major OEM SAN Storages in the environment to perform faster LAN Free backup without any overhead to Hypervisor Compute Layer, allowing recovery at the application level, the file level, and the VM level.</p>
	<p>The proposed backup software should be able to integrate with anti-virus software and scan before recovery of VMs and ensure that any infected VM is not restored or restore it with disabled network adapters to prevent any infection to spread through the network</p>
	<p>Proposed backup software should have the ability to perform staged restores to enable admins to comply to regulations by selectively deleting files / records which should not be restored from the backup copies. This will help in complying to "right to be forgotten" regulations like GDPR, where user data is deleted from restored backup copies in an auditable manner.</p>
	<p>Backup software should support instant file share recovery in NAS storages to allow users to access files fast after disaster.</p>
<b>Backup and Replication Performance and SLA</b>	<p>The proposed Backup software must allow to configure the maximum acceptable I/O latency level for production data stores to ensure backup and replication activities do not impact storage Availability to production workloads.</p>
	<p>Backup software should provide Recovery of Application Items, File, Folder and Complete VM recovery capabilities from the image level backup within 15Mins RTO.</p>
	<p>The software should be Network-efficient, Secure backup data replication with variable-length encryption at the source, along with compression and encryption to ensure that backups are optimized for WAN transmission. This should be ensured with or without need of any other 3rd party WAN Accelerator requirements.</p>
<b>Disaster Recovery Capabilities</b>	<p>Replication in the software should be a VM level replication and must replicate the VM level data with or without backing it up at the source site. It should also include failover and failback capabilities and should be able to perform automatic acquisition of network addresses at the destination site.</p>
	<p>The Proposed solution should support Continuous replication at VM level. The RPO must be less than 5 Seconds and it must deliver Application consistency.</p>
	<p>Backup and replication software must deliver maximum investment protection by supporting replication of workloads between dis-similar systems like hyperconverged infrastructure to stand alone servers and storage running similar hypervisors across sites, thereby creating a Disaster recovery environment for production workloads irrespective of the underlying hardware.</p>

	The proposed solution should be able to publish Disaster recovery plans and update them through automated discovery whenever prompted after changes in infrastructure.
	Should be able to publish DR drill reports, DR test reports and DR readiness check reports for audit and compliance purposes.
	Backup software should have ability to backup data from one server platform and restore it to another server platform to eliminate dependence on a particular machine and for disaster recovery purposes. This bare metal recovery capability should be built in for the physical servers and should even work on the dissimilar hardware.
	Backup software should have the ability to backing up a Cloud VM running in AWS or Azure and restore it as a valid VM workload back onto a Vmware server farm.

## BACKUP STORAGE SPECIFICATIONS

Specification	Details
Purpose	To procure a reliable, high-throughput Network Attached Storage (NAS) system with a minimum usable capacity of 100 TB for centralized backup.
General Requirements	Branded, rack-mountable, enterprise-class NAS. High availability, redundancy, scalability. Min 3-year onsite comprehensive warranty.
Usable Capacity	Minimum 100 TB usable after RAID (not just raw).
Expandable	Support expansion up to at least 400 TB.
Performance	At least 1 GB/s (Gigabyte per second) aggregate throughput for read/write.
Supported Protocols	NFS, SMB/CIFS, FTP, SFTP, iSCSI.
Concurrent Users	Support at least 30 concurrent backup streams.
Processor	Multi-core (at least 4-core) enterprise-grade processor.
RAM	Minimum 16 GB ECC RAM (Expandable up to 64 GB or more).
Drives	Min. 6 x Enterprise-class SATA/SAS/SSD drives (hot-swap). Support for SSD+HDD caching.
RAID	Hardware RAID support for RAID 5/6/10. RAID controller with battery backup/cache preferred.
Network Interfaces	Min. 2 x 10GbE ports (SFP+ or RJ45). At least 2 x 1GbE LAN ports.
Failover/Link Aggregation	Must support network failover and link aggregation.
Snapshots	Support for scheduled and manual snapshots.
Replication	Native support for remote replication.
Backup Integration	Compatible with Veeam, Commvault, Acronis, etc.
Access Control	Integration with Active Directory/LDAP.
Power Supplies	Dual, hot-swappable redundant power supplies.
Cooling	Redundant cooling fans.
Management	Web-based management, SNMP, email alerts, comprehensive logging.
Security	Data-at-rest and data-in-transit encryption, anti-virus integration, RBAC, HTTPS/SSH.

Other Features	Cloud backup integration, deduplication, compression, supplied rackmount kit.
Documentation/Support	Manuals, software licenses, warranty. Onsite installation and basic training included.
Recommended Brands	Dell EMC PowerVault, HPE StoreEasy, NetApp FAS/E-Series, Synology RackStation, QNAP Enterprise

FIREWALL SPECIFICATIONS TO BE USED WITH FORTIGATE 1800F FOR P2P VPN TUNNEL BETWEEN BOTH ENDS

Specification	Details
<b>Model</b>	FortiGate 70G
<b>Device Type</b>	Next-Gen Firewall / UTM Appliance
<b>Form Factor</b>	Desktop / Small office
<b>Firewall Throughput</b>	~10 Gbps
<b>IPS Throughput</b>	~2.5 Gbps
<b>NGFW Throughput</b>	~1.5 Gbps
<b>Threat Protection Throughput</b>	~1.3 Gbps
<b>IPsec VPN Throughput</b>	~7 Gbps
<b>Concurrent Sessions</b>	~1.4 Million
<b>New Sessions per Second</b>	~100,000
<b>Interfaces</b>	Multiple GE ports (typical: 2×WAN + 6×LAN)
<b>Optional PoE</b>	Available on PoE variants
<b>Management Interfaces</b>	Console / USB / Web UI / CLI
<b>Secure SD-WAN</b>	Built-in
<b>VPN Support</b>	IPsec + SSL/TLS
<b>Security Features</b>	NGFW, IPS, AV, App Control, Web Filter, Anti-Malware
<b>Zero Trust Support</b>	Supported (via Fortinet Fabric)
<b>High Availability</b>	Active-Active / Active-Passive
<b>Storage</b>	Internal flash/SSD (varies by SKU)
<b>Power Consumption</b>	Low (~12–18 W typical)
<b>Operating Temperature</b>	~0 °C to +40 °C
<b>Humidity</b>	10–90% non-condensing
<b>Certifications</b>	Common security and safety standards (varies by region)
<b>5-Year Support Included</b>	Yes (FortiCare + FortiGuard services)
<b>Support Services Covered</b>	Firmware & signature updates, technical support, hardware replacement options
<b>Use Cases</b>	SMB/Branch office security, secure SD-WAN, VPN termination, UTM enforcement

## GENERALIZED TECHNICAL SPECIFICATIONS – ENTERPRISE RACK SERVER

Parameter	Minimum Required Specification
Qualified OEMs	Dell Technologies / Hewlett Packard Enterprise (HPE) / Cisco Systems only
Server Type	Enterprise-class rack server suitable for 24×7 data-center operation
Form Factor	2U Rack Server (preferred) or 1U only if all requirements are met
Processor Architecture	Dual-socket server platform
CPU Configuration	2 × Server-grade CPUs installed with a minimum total of 16 physical cores (8 cores per CPU or higher)
Processor Generation	Latest or current-generation Intel/AMD scalable processors supported by the OEM
Memory Type	ECC Registered (RDIMM) DDR4/DDR5
Memory Speed	Minimum 5400 MHz
Installed Memory	256 GB RAM pre-configured
Memory Scalability	Expandable up to minimum 1 TB RAM
Memory Population	Balanced channel population as per OEM best practices
Drive Bay Support	Chassis must support minimum 16 hot-swap drive bays (SFF or LFF)
Boot / OS Storage	Minimum 2 × Flash SSD / NVMe drives, 500 GB each, pre-configured in RAID-1
Storage Type	Enterprise-grade SSD / NVMe only
RAID Controller	Hardware RAID controller with cache and battery/flash-backed write protection supporting RAID 0/1/5/6/10
Network Connectivity (LAN)	Vendor may bid with 10 GbE or 25 GbE network backbone
LAN Ports (Minimum)	Minimum 2 ports, preferably 4 ports, supporting VLAN, PXE, teaming
LAN Redundancy	N+N redundancy via multiple NIC ports/cards
SAN Connectivity	32 Gb Fibre Channel (FC) support from Day-1
FC HBA Configuration	Minimum dual-port 32G FC HBA installed (preferred: 2 × dual-port for higher resiliency)
SAN Redundancy	Full fabric redundancy (A/B paths); multipathing supported
PCIe Expansion	Sufficient PCIe slots for LAN, FC, and future expansion
Power Supply	N+N redundant hot-plug power supplies, factory installed
Cooling	Fully redundant hot-swap fans
Management Interface	Dedicated out-of-band management (iDRAC / iLO / Cisco IMC or equivalent) with KVM-over-IP
Security Features	TPM 2.0, Secure Boot, signed firmware
Operating System Support	Certified for Windows Server, major Linux distributions, and enterprise hypervisors
Rail Kit	OEM rack mounting rails included
Redundancy Requirement	No single point of failure — power, network, SAN, cooling must be redundant
Warranty & Support	OEM comprehensive on-site warranty (5 years as specified)
Compliance	CE / FCC / UL / RoHS or equivalent certifications

### ONLINE 2 KVA UPS WITH 4-HOUR BATTERY BACKUP

Specification	Required / Minimum (Generalized)
UPS Type / Topology	Online Double-Conversion (true online)
Capacity	2 kVA (minimum), suitable for IT load
Output Power Factor	≥ 0.9 (preferred 1.0 if available)
Input / Output Voltage	230V AC, 1-Phase (or as site standard), 50Hz
Output Waveform	Pure Sine Wave
Battery Backup Requirement	Minimum 4 hours backup with external battery bank/battery cabinet (vendor to size the battery set accordingly)
Battery Type	VRLA SMF / Maintenance-free (or Li-ion if quoted), with required racks/cabinets
Recharge Time	Fast recharge capability (typical 6–10 hrs to 90%, OEM dependent)
Bypass	Built-in Static Bypass + Maintenance Bypass (manual) preferred
Protections	Overload, short-circuit, surge, deep discharge, thermal protection
Efficiency	High efficiency in online mode (OEM standard)
Display & Indications	LCD/LED for load %, battery %, input/output status, alarms, fault codes
Alarms	Audible & visual alarms; configurable thresholds
Connectivity / Monitoring	USB + RS-232; SNMP card/network monitoring preferred for data center monitoring
Load Handling	Overload withstand capability as per OEM (e.g., 105–125% for a limited time)
Installation Accessories	Input/output cables, battery interconnects, floor/rack mounting kit as applicable
Warranty / Support	Minimum 5 years comprehensive support (UPS + batteries) preferred; AMC options for 5 years if required
Compliance	IEC/IS relevant safety & EMI standards; OEM test certificates where applicable

### SCOPE OF WORK (SOW) FOR ENTERPRISE BACKUP, DISASTER RECOVERY AND MANAGED BACKUP SERVICES UNIVERSITY COMPUTER CENTRE (UCC), MAHARSHI DAYANAND UNIVERSITY, ROHTAK

The purpose of this Scope of Work is to define the requirements for supply, installation, configuration, commissioning, and operation of an enterprise-grade backup and disaster recovery solution for the University Computer Centre (UCC), Maharshi Dayanand University, Rohtak. The solution is intended to ensure availability, integrity, and recoverability of institutional data and systems in the event of data loss, system failure, cyber incidents, or disaster situations.

- The agency shall supply, install, configure, commission, and operate an enterprise-grade backup and disaster recovery solution for the University Computer Centre (UCC), Maharshi Dayanand University (MDU), Rohtak, strictly as per the approved Bill of Quantities (BOQ) and technical requirements prescribed by the University.
- All hardware, software, licenses, and accessories required to make the backup solution fully operational shall be supplied by the agency. All items shall be new,

unused, and supported by the respective OEMs. No deviation or substitution shall be permitted without prior written approval of the University.

- The solution shall include enterprise-class backup storage systems at the primary site and at a designated secondary/off-site location approved by the University.
- Both storage systems shall be configured with deduplication and compression enabled at the storage layer from the date of commissioning to optimize storage utilization and long-term capacity planning.
- The two storage systems shall be configured for asynchronous replication, ensuring secure, consistent, and automated replication of backup data from the primary storage to the secondary storage location. Replication traffic shall be encrypted and optimized to avoid impact on production workloads.
- The enterprise backup software supplied shall be hardware-agnostic and capable of performing deduplication and compression at the software level, in addition to storage-level deduplication and compression.
- The backup software shall support centralized, policy-based backup, replication, monitoring, restore, and reporting from a single management interface.
- The solution shall support backup of virtual machines, physical servers, file systems, and supported applications as per University requirements.
- Backup schedules and policies shall be implemented in consultation with UCC; however, any restore operation shall always result in a complete, full, and usable recovery copy of the selected data, system, application, or virtual machine, irrespective of the internal backup method used.
- The solution shall support file-level recovery, application-level recovery, full system recovery, virtual machine recovery, and bare-metal recovery wherever applicable.
- The agency shall provide managed backup services for the entire contract period, including continuous monitoring of backup and replication jobs, troubleshooting failures, periodic restore testing, and ensuring recoverability of data.
- Responsibility for backup success, data integrity, recoverability, and successful restoration shall rest entirely with the agency.
- The agency shall provide periodic compliance and status reports covering backup success rates, replication status, storage utilization, and recovery verification, in a format acceptable to UCC.
- The agency shall be solely responsible for complete site readiness, including rack mounting, power connectivity, network integration, storage interconnections, grounding, and system configuration at all deployment locations.
- No TA/DA, boarding, lodging, transportation, or incidental expenses shall be payable to the agency under any circumstances, and no additional financial claims shall be entertained beyond the approved contract value.
- Any kind of civil work, including construction, structural changes, flooring, false ceiling, air-conditioning installation, or room modification, is explicitly excluded from the scope of work.
- The agency shall provide complete technical documentation, configuration details, backup and restore procedures, escalation matrix, and shall carry out knowledge transfer to designated UCC personnel.
- Any item, activity, or service not expressly stated above shall be treated as outside the scope of work, and no implied obligations or costs shall be assumed by the University.

## TECHNICAL ENVELOPE

Sr. No.	Description	Supplier's Response (Yes/No)	Page No.	Remarks / Document Reference
1.	<b>Basic Details of the Firm</b> <ul style="list-style-type: none"> <li>Name &amp; full address of the firm with contact number.</li> <li>Name, designation, and contact details of authorized signatory.</li> <li>Email ID and official communication address.</li> </ul>			
2.	<b>Statutory Registrations</b> <ul style="list-style-type: none"> <li>Copy of PAN Card.</li> <li>Copy of GST Registration Certificate.</li> <li>Firm Registration Certificate / Incorporation Certificate (for Pvt. Ltd. / LLP)</li> </ul>			
3.	<b>Financial Proofs</b> <ul style="list-style-type: none"> <li>Copies of Income Tax Returns (ITRs) for the last three (3) financial years.</li> <li>CA-certified average annual turnover certificate showing ₹1.5 Crores or above for the last 3 years.</li> <li>Audited balance sheets / profit &amp; loss statements.</li> </ul>			
4.	<b>Experience Documents</b> <ul style="list-style-type: none"> <li>Copies of Work Orders / Completion Certificates for similar IT/server supply and installation in Govt./PSU/Universities/Boards/MNCs during the last 3 years.</li> </ul>			
5.	<b>Affidavit / Declaration</b> <ul style="list-style-type: none"> <li>Affidavit on Non-Judicial Stamp Paper, duly attested by a Notary / 1st Class Magistrate, declaring that the firm has not been blacklisted or debarred by any State/Central Govt., PSU, or private institution. <i>(As per Annexure-II)</i></li> </ul>			
6.	<b>OEM Authorization &amp; Support Commitments</b> <ul style="list-style-type: none"> <li>Bid-specific OEM Authorization Letter from the manufacturer.</li> <li>Bid-specific OEM Support Commitment Letter confirming Minimum 5 years warranty coverage</li> </ul>			
7.	<b>Deployment Experience</b> <ul style="list-style-type: none"> <li>Proof of at least three completed deployments of similar equipment</li> <li>Supporting Purchase Orders, BOQ, and Installation Reports.</li> </ul>			
8.	Detailed BOQ With Make & Model of the Equipment Being Quoted			

### NOTE:

All the Technical Documents should be uploaded on the e-tender portal. The non-submission/poor management of documents may lead to disqualification as well with Page no digital printed on bottom of page

## FINANCIAL ENVELOPE

Sr. No.	Name of Item / Description	Qty	HSN Code	Unit Rate without GST (₹)	Unit Rate with GST (₹)	Total Rate (Qty × Unit Rate with GST) (₹)
1	Backup Server (16 Core / 256 GB RAM)	1				
2	Storage System (100 TB raw capacity)	2				
3	Enterprise Backup Software (e.g., Veeam/Commvault or equivalent)	1				
4	Online UPS (2 KVA)	1				
5	Network Firewall (Next-Generation)	1				
6	<b>Comprehensive Warranty and Support (5 Years)</b> for all supplied hardware and software, including onsite support, OEM escalation, and proactive call-home services.	1 Lot				

All the Financial Documents should be uploaded on the e-tender portal. The non-submission/poor management of documents may lead to disqualification.