# Maharshi Dayanand University Rohtak



# Syllabus and Courses of Reading for Five Year Integrated MBA Course 3rd & 4th Semester Examination

Session—1997-98

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#### **ORDINANCE:**

# FIVE YEAR INTEGRATED MASTER'S OF BUSINESS ADMINISTRATION PROGRAMME

- 1. The duration of the 5-Year Integrated MBA Programme shall be five academic years. Each year shall be divided into two semesters. Thus the Programme shall be comprising of 10 semesters. This programme is divided into two modules. Module-I shall be comprised of first six semesters i.e. three academic years. On the completion of this module, the students will be awarded Bachelor's Degree in Business Administration, Module-II shall be comprised of 7th through 10 semesters (4 semesters) i.e. two years. On the completion of Module-2, the students will be awarded the Master's Degree in Business Administration.
- 2. Unless the candidates successfully completes Module-I, he will not be promoted to the 7th Semester i.e. first semester of Module-2. A candidate can complete this module within a maximum period of 5 years. Similarly a candidate can complete Module-2 in a maximum period of 4 years. Thus the total duration of the programme shall be 9 years.
- 3. The examination for the Ist, 3rd, 5th, 7th and 9th semesters shall ordinarily be held in the month of December and or the 2nd, 4th, 6th, 8th and 10th semesters in the month of April/May or on such for dates as may be fixed by the Vice-Chancellor.
  - A special examination for 6th and 10th semesters may held as per the decision taken by the Vice-Chancellor from time to time. The Vice-Chancellor, on the recommendation of the Director IMSAR, will allow the concerned candidates to appear in this examintion.
- 4. The last date for receipt of admission forms and fees shall be fixed by the Vice-Chancellor from time to time.
- 5. A supplementary examination for the Ist, 3rd, 5th, 7th and 9th semesters shall be held alongwith regular 2nd, 4th, 6th, 8th and 10th semesters examinations and for the 2nd, 4th, 6th, 8th and 10th semesters alongwith regular Ist, 3rd, 5th, 7th and 9th semesters examination on such dates as may be fixed by the Vice-Chancellor. A candidate on the rolls of the Department of MBA or an ex-student shall submit his application for admission to an examination on the prescribed form with the requisite certificate duly countersigned by the Director IMSAR or a senior member of the teaching staff nominated by him.

- 6. The Director, IMSAR shall forward to the Controller of Examinations at least 2 weeks before the commencement of the examination of each semester a list of the students who have satisfied the requirement of rules and are eligible to appear in the examination.
- 7. Admission to the First Semester of the 5-year Integrated MBA Programme will be open to candidates who have passed Senior Secondary Examination (10+2) with 50% marks in aggregate (minimum pass marks in case of SC/ST candidates) from a recognised Board of Education OR an equivalent examination with the prescribed percentage of marks from the Education System of India and abroad.
- 8. Each candidate shall be examined in the subject(s) as laid down in the syllabi prescribed by the Academic Council from time to time.
- 9. 25% marks in each written paper excluding Training Report, Project Report and Viva-Voce shall be assigned for internal assessment. The question paper will be jointly set by internal and external examiners. The internal examiner will send a set of 15 questions to the external examiner who will then finalise paper by selecting 8 questions. He may change the form of question(s) but ordinarily without changing the substance. However, in question paper(s) where any deviation is required, special instructions will be issued by the Chairman, Board of Studies in Management Studies. Both the Internal and External Examiners will be entitled for remuneration as per the pattern approved by the University for the Two Year Full time MBA Programme.
- 10. The answer-books will be examined only by the external examiner. The Director of the Institute shall forward the internal assessment marks obtained by the students in each paper to the Controller of Examinations atleast 2 weeks before the commencement of the semester examination. This internal assessment will be done in different courses by the concerned teachers in the following manner:
  - i) 5 marks will be allotted for written case analysis (WCA)/written assignment in each course;
  - ii) 10 marks be allotted for participation in seminars/class participation; and

iii) 10 marks will be allotted for internal Assessment Test. In each course, there will be atleast one mid-semester test which would be arranged by the concerned faculty member.

The concerned teachers shall preserve records on the basis of which the internal assessment awards have been given at least till the end of one month from the date of declaration of the semesters examinations results. If needed, the same could be inspected by the University authorities.

- 11. The 1st Semester's Examination shall be open to a regular student who:
  - i) has been on the rolls of the Institute during the first semester;
  - ii) has attended not less than 75% of the lectures in the semester; and
  - iii) has obtained pass marks in the internal assessment in the papers for which he/she is a candidate.
- 12. The 2nd, 3rd, 4th, 5th and 6th semester examination shall be open to a regular student who is a second and the semester of the semester of
  - i) has attended not less than 75% of lectures in the respective semester;
  - ii) has been on the rolls of the Institute during the semester preceding the respective semester examinations;
  - iii) has obtained pass marks in the internal assessment in the paper(s) of the relevant semester of which he/she is a candidate.
  - iv) has passed atleast 50% marks of the written papers in the preceding semester examinations.
- 13. The 7th Semester Examination shall be open to a regular student who:
  - i) has completed Module-I of the 5-Year Integrated MBA Programme;
- ii) has been on the rolls of the Institute during the 7th Semester;

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- iii) has obtained pass marks in the internal assessment in the paper of the relevant semester of which he/she is a candidate.
- 14. The 8th, 9th and 10th Semester Examinations shall be open to a regular student who:
  - i) has attended not less than 75% of the lectures in the respective semester;
  - ii) has been on the rolls of the Institution during the semester preceding the respective semester examinations;
  - iii) has obtained pass marks in the internal assessment in the papers of the relevant semester of which he/she is a candidate.
  - iv) has passed at least 50% marks of the written papers in the preceding semester examinations.

#### EXPLANATION:

50% of 7 papers will be taken as 4.

- 15. The seats found vacant in the programme in the VIIth semester shall be filled as per the procedure laid down by the Institute's Committee of the Faculty.
- 16. The medium of instructions and the examinations shall be English
- 17.(a) The minimum percentage of marks to pass the examination in each semester will be:
  - i) 40% in each written paper and internal assessment separately;
- 40% in external and internal evaluation in case of
  - iii) 40% in Viva-Voce Examination;
  - iv) 50% in the aggregate in each semester examination.
- b) A candidate who has completed the prescribed course of instruction in the Institute for any semester examination but does not appear/re-appear in the concerned paper(s) or having appeared fails, may be allowed, on the recommendations of the Director of the Institute to appear/re-appear in the concerned paper(s) as the case may be at the next supplementary special examination and the next regular examination when as such examination is held

without attending the classes. While reappearing in the examination, the candidate shall be exempted from re-appearing in the paper(s), Project Report, Viva-Voce in which he has obtained atleast 50% marks including the marks for Internal Assessment, where prescribed. Such a candidate, in the mean time, may prosecute his studies for the next higher semester(s) and appear in the examination(s) for the same alongwith the examination for lower semester(s). If a candidate fails to pass in any semester examination even in the 3rd chance as mention above, he may be allowed one additional chance as mention above, he may be allowed one additional chance on valid reasons to appear in the examination, when held. If the candidate still fails to pass, he will have to repeat the paper(s) concerned as a regular student in the Institute whenever, the relevant paper(s) are offered in future. Such repetition shall be allowed only once in the concerned paper(s).

- (c) Provided that a candidate shall have to secure at least 40% marks separately as well as jointly with internal assessment in not less than 50% of the written papers prescribed in that semester failing which he shall not be permitted to continue his studies for the next higher semester and shall be required to repeat all paper(s) or the concerned Semester as a regular student as and when these paper(s) is/are offered. In such a case, the repetition of paper(s) will be allowed only once.
- 18. The amount of examination fee to be paid by a candidate for each semester examination shall be Rs. 100/- for full papers, Rs. 110/- for special and supplementary examinations.
- 19. A candidate whose result is declared late without any fault on his/her part, may attend classes for the next higher semester provisionally at his own risk and responsibility, subject to his/her passing the concerned semester examination. In case, a candidate fails to pass the concerned semester examination, his/her attendance/internal assessment in the next higher semester in which he was allowed to attend classes provisionally will stand cancelled.
- 20. The internal assessment awards of a candidate who fails in any semester examination, shall be carried forward the next examination provided that a candidate who has obtained the pass marks in the internal assessment of any paper(s) will not be

allowed to take examination in the said paper(s) in the relevant semester unless he/she repeats the course in the paper(s) concerned and obtains minimum pass marks in internal assessment.

- 21. As soon as possible, after the termination of the semester examination, Controller of Examinations shall publish a list of the candidates who have passed the semester examination.
- Every student of MBA shall be required to undergo a practical training in an organisation approved by the Institute for eight weeks normally in the summer vacation after the end of the 8th semester examination.

The candidates shall be required to have an exposure of the actual functioning of the organisation concerned and complete the specific project of his/her training. The work done by the candidate during the period of training shall be submitted in the form of a Training Report. The candidates shall be required to submit three copies of the Training Report type-written in double space in the office of the Controller of Examinations through the Director, IMSAR. The last date for the receipt of Training Report in the office of the Controller of Examinations shall be one month after the date of completion of training provided that in exceptional cases, the Vice-Chancellor on the recommendations of the Director, IMSAR may extend the last date of the receipt of the training report.

The report shall carry 100 marks and the evaluation shall be done as under:-

i) External evaluation consisting of 50 marks will be undertaken by the External Examiner to be appointed by the Vice-Chancellor on the recommendations of Board of studies in Management Sciences.

ii) Internal evaluation consisting of 50 marks will be based on presentation of training report by the candidate before the Faculty Members of the Institute. The marks will be awarded by a Board of three examiners to be appointed by the Director of the Institute from out of its faculty.

23. i) Each student will be required to undertake the course on Project Report in Xth Semester. The topics for these projects will be assigned and approved by the Director, IMSAR in consultation with the supervisor in the meeting of Committee of Institute's Faculty.

ii) Each candidate will have to submit three copies of the Project Report in the office of the Director IMSAR atleast one month before the commencement of the 10th semester examination. Provided that, in exceptional Vice-Chancellor cases, the may, recommendations of the Director, IMSAR, extend last date of receipt of the Project Report.

Each report will be evaluated jointly by one internal iii) examiner and one external examiner to be appointed by the Vice-Chancellor on the recommendations of the Director, IMSAR. In case, the difference in marks awarded by them is less than or equal to 30% of the maximum marks, the average of the two will be taken as final awards. In case the difference is more than 30% of the maximum marks, the Project Report will be sent to a third examiner who will be appointed by the Vice-Chancellor on the recommendations of the Director, IMSAR. The awards given by the third examiner will be taken as the final awards.

The marks obtained by the candidates in the Project Report will be taken into account when he/she appears

in any future examination.

The Viva-voce Examination shall be conducted by a Board of Examiners to be appointed by the Vice-Chancellor on the recommendations of the Director, IMSAR, comprising of the following members:

- Director, IMSAR a)
- **b**) One External Academician pertaining to the discipline of management;
- One Business Executive/Administrator from Organisation.

50% of the members i.e. 2 members shall form the quorum.

- **25**. The list of successful candidates after the sixth semester examination shall be arranged, as under in two divisions on the basis of the aggregate marks obtained in his Bachelor's Degree of Business Administration:
  - those who obtain 60% or more marks-first Division a)

- b) those who obtain 50% or more marks but less than 60% Second Division.
- c) Candidates who pass all the six semester examinations at the first attempt obtaining 70% or more marks of the total aggregate shall be declared to have passed with distinction.
- 26. The list of successful candidates after the 10th semester examination shall be arranged as under, in two divisions on the basis of the aggregate marks obtained in the VII, VIII, IX and X semesters examination taken together and the division obtained by the candidate will be stated in his degree of Master of Business Administration:
  - a) those who obtain 60% or more marks-First Division
  - b) those who obtain 50% or more marks but less than 60% marks-Second Division.

# CURRICULUM AND SCHEME OF EXAMINATIONS OF FIVE YEARS INTEGRATED MBA PROGRAMMES 1997-98

#### IIIrd Semester

Paper No.	Title of the Papers	Total No. of Credits	External Marks		Duration of Exam.
imba-301	Managerial Skills	3	75	25	3 Hrs.
imba-302	Basic Costing	3	75	25	3 Hrs.
imba-303	Business Laws	3	75	25	3 Hrs.
imba-304	Economics	3	75	25	3 Hrs.
imba-305	Data Base Management Systems	3	75	25	3 Hrs.
imba-306	Personnel Management	3	75	25	3 Hrs.
IV Semes	ter				
imba-401	Seminar Course on Values and Ethics	3	75	25	3 Hrs.
imba-402	Taxation	3	75	25	3 Hrs.
imba-403	Organisational Behaviour	3	75	25	3 Hrs.
imba-404	Management Accountancy	3	75	25	3 Hrs.
imba-405	Programming in C Language	3	75	25	3 Hrs.
imba-406	Marketing Management	3	75	25	3 Hrs.

Note: In each Course of Studies of five years Intergrated MBA programme, eight questions will be got set from external examiner(s) out of 15-16 questions set by the Internal Examiner(s) and the students will be required to attempt five questions out of eight questions.

# Five Year Integrated MBA Course IIIrd Semester

imba 301 MANAGERIAL SKILLS

ExternalMarks: 75

Internal Marks: 25

Time: 3 hrs.

#### Unit-I Managerial Skills

Meaning and nature of Managerial skills; technical human, conceptual and design, the relative importance of these skills; their relation with the hierarchical levels of management.

#### **Unit-II Human Skills**

Understanding human beings and their motives, elements of sound motivational system and different kinds of motivation, training and supervisory skills.

# **Unit-III Conceptual and Design Skills**

Meaning and Definition of the problem; anticipating relevent veriable affecting a problem and ability to co-relate and analyze the relevant variables; the process of recommending a feasible solution; effective decision making, Brainstorming, steps and rules in brainstorming; tips of decisions of importance.

# Unit-IV Leadership Skills

Meaning and importance; functions of a leader; Qualities of leader; ways of effective leadership

# Unit-V Communication and Co-ordination Skills

Meaning and importance; components of communication skills-Reading, writing, speaking and listening; ways of improving these skills.

imba 302 BASIC COSTING

External Marks: 75

Internal Marks: 25

Time: 3 hrs.

# **Objectives**

The objective of the course is to develop an understanding about the different elements of cost and methods of costing.

- Unit-I Introduction, objectives, importance of Cost Accounting, Types of costing. Installation of costing system. Difference between Cost Accounting and Financial Accounting.
- Unit-II Material Control, objectives of material control, Material Purchase procedure, receiving and inspection, classification and codification of materials.

Material, issue procedure, bills of material, return of material, transfer of material.

Stores records-bin cards, stores ledger, pricing of material issues.

Unit-III Labour cost control, its importance, time keeping, time booking and their objectives; methods of time keeping and time booking. Time and Motion study. Job evaluation and merit rating, treatment & control of labour turnover, idle time, overtime system of wage payment.

Unit-IV Overhead Accounting and Analysis.

Unit-V Methods of costing: Job, Process and contract costing.

Note: In the question paper in all 8 questions will be set out of which the students are expected to attempt 5 questions.

# **Suggested Readings**

1. Jain & Narang Advanced Cost Accouting.

2. S.N. Mittal Cost Accounting.
B.K. Bhar Cost Accounting.

3. N.K. Prasad Principles and Practice of Cost Accounting.

#### imba 303 BUSINESS LAWS

External Marks: 75 Internal Marks: 25

Time: 3 hrs.

# **Objectives**

The course is designed to assist the students in understanding basic laws affecting the operations of a business:

#### **Contents**

The Indian Contract Act, 1872. Essentials of a valid contract. Void Agreements. Performance of Contracts, Breach of contract and its remedies. Quasi-contracts. The Sale of Goods Act, 1930: Formation of Contract: conditions and warranties. Transfer of Property. Performance of Contract: Rights of an unpaid Seller. The Negotiable Instruments Act, 1881: Nature and Types. Negotiation and Assignment. Holder-In Due Course, Dishonour and Discharge of a Negotiable Instrument. The Companies Act, 1956. Nature and Types of Companies. Formation, Memorandum and Articles of Association, Prospectus. Allotment of Shares. Shares and Share Capital. Membership. Borowing Powers. Management and meetings. Winding up.

Note: In the Question paper in all 8 questions will be set out of which the students are expected to attempt 5 questions.

# **Suggested Reading**

1. N.D. Kappor Commercial Law.

2. Avtar Singh Company Law.

3. M.G. Sukla Mercentile Law.

imba 304 ECONOMICS

External Marks: 75

Internal Marks: 25

Time: 3 hrs.

#### **Unit-I Economics**

It's definition, Nature & Scope, Basic Elements of Supply & Demand-the Demand & Supply Curve, Equilibrium with supply and Demand Curve; Elasticity of Demand & Supply; Utility & Equimarginal Utility; Doctorine of Consumer Surplus; Indifference Curves-Price, Income & Substitution Effects.

#### **Unit-II Theory of Production**

Production function, total average in marginal product; the law of diminishing returns; Analysis of costs-fixed and variable cost, marginal cost, average cost, and the link between production & cost.

# Unit-III Supply and allocation in competitive markets

Imperfect Competition and the Monopoly problems; determination of price under Oligopoly and Monopolistic Competition.

#### Unit-IV Distribution-Rent

It's nature Recardian and Modern theory of Rent; Theory of capital, Interest and profits.

#### **Unit-V Macro Economics**

Fundamental concepts Micro Economics Vs Macro Economics objective and instruments of Macro Economics; National Income and product accounts the basic multiplier model

#### imba 305 DATA BASE MANAGEMENT SYSTEMS

External Marks: 75 Internal Marks: 25

Time: 3 hrs.

# Unit-I Concept of data base

Objectives of data base: Advantages and disadvantages of data base; Entries and atributes: relationships (1:1,1:M,M:1,M:M) between them.

#### Unit-II Schemes and Sub scheme

Data Models: Relational, Hierachical, Plex; Data Base Management System: Types of Data Base Management System, Functions of Data Base Management Systems.

# Unit-III Data Independence

Logical and physical; Data Administration; Distributed data base; Data compactation/Methods of Data compactation.

Note: In the question paper in all 8 questions will be set out of which the students are expected to attempt 5 questions.

#### References

- 1. An Introduction to Data Base Systems by C.J. Data Narosa Pub.
- 2. Computer Data Base Organisation by James Martin PHI

#### imba 306 PERSONNEL MANAGEMENT

External Marks: 75 Internal Marks: 25

Time: 3 hrs

# **Objectives**

# Unit-I Personnel Management

Definition, Nature, Objectives Changing Scope of Personnel Management and its growth. Challenge to modern personnel management. Personnel Management environment in India. Role of Personnel Management in organisation. Personnel functions, Personnel Policies.

#### Unit-II Procurement

Job analysis-Nature & uses, Methods of Collecting job analysis information, job description, job specifications, Human Resource Process, Demand and Supply of Human sources. Recruitment sources & methods, Selection-criteria and process, orientation and socialisation.

# Unit-III Development

Concepts of Training and Development. Need for and benefits of training. Assessing training needs, Training techniques. Management Development-Nature & purpose, Approaches for developing managers-Job Rotation, Coaching, Junior Board, case method, Role playing, Management Games Career Management-concept of career, career choices, career planning and pathing, Managing promotions & transfers.

# Unit-IV: Compensation

Objectives, Rationale of financial compensation, External influences on compensation, components of pay structure, Methods of pay fixation, incentives financial, non-financial, Incentives for the employees, managers, organisation wide incentive plans, employee benefits & services, performance appraisal-Techniques, problems and issues.

#### Suggested Readings .

Dwedi, R.S. Personnel Management Oxford & IBH

Publishing Co., 1992

Dessler Gary Human Resource Management Prentice

Hall Inc. Englewood Cliffs, 1994.

Beach, Dale Personnel-The management of People at

work, Mc Millan Inc New York (USA)

Sharma, A.M. Personnel and Human Resource

Management Himalaya Publishing House,

Bombay, 1995.

Werther and Davis Human Resources and Personnel

Management Mc Graw Hill, Inc.

Bhagoliwal, T.N. Personnel Management and Industrial

Relations., Sahitya Bhawan, Agra.

Irancevich, John M Human Resource Management, Richard D.

Irwin, 1995.

Venkatratram

Srivastava

and Personnel management and Human Resources Tata Mc-Graw Hill, New Delhi,

1994.

## **IVth Semester**

## imba 401 SEMINAR COURSE ON VALUES AND ETHICS

External Marks: 75

Internal Marks: 25

Time: 3 hrs.

## I) Conceptual Dimension

Values, Norms, Traditions, Customs, Ethics, Ethos, aesthetics, heritage, Moorings, Mores, Culture and cultural Traits.

# II) Traditional basis of Indian Society

Varna, ashram system, Sanskara, Hinduism and its basic tenets, unity in Diversity. The nature of Diversities-Languages Religious, castes, Tribes, Races and Ethnicity.

### III) Sources of changing Values and Ethics

Sanskritization, Westernization, Modernization, Secularization and Democratization Contemporary issues facing in Indian society; atrocities on Weaker Sections Women, Scheduled castes and Tribes casteism, Regionalism and the forces of traditions and values.

### Suggested Readings

1. Ahuja Ram "Indian Social System" Rawat Publications Jaipur, 1993.

2. Sharma K.L. Indian Society, National Council of Education Research & Training New Delhi, 1990.

3. Domen T.K. and Venugopal 'Sociology'for law Students C.N. Eastern Book Company Lucknow, 1988.

# imba 402 TAXATION

External Marks: 75 Internal Marks: 25

Time: 3 hrs.

# Objectives

The objective of the course is to acquaint the participant with the implication of direct-tax laws.

Basic concepts of Income Tax; Residential Status and Tax liability; Incomes exempt from tax; computation of income under various heads-salaries, income from house property, profits & gains of Business & Profession, income from other sources; various deductions permissible under different heads; clubbing of income; Set off & carry forward of losses; permissible deductions from gross total income and tax liability, assessment of individuals, firms & companies.

Note: In the Question paper in all 8 questions will be set out of which the students are expected to attempt 5 questions.

### **Suggested Readings**

1. Singhania V.K. "Direct-taxes Law & Practice", Taxman, Delhi.

2. Mehrotra H.C. & Goal S.P. "Direct Tax Law & Practice", Sahitya Bhawan Publications.

#### imba 403 ORGANISATIONAL BEHAVIOUR

External Marks: 75 Internal Marks: 25

Time: 3 hrs.

#### Unit-I Introduction

The field of Organisational Behaviour Reasons to study O.B. Foundations and Background of OB, Approaches to OB, Contributing disciplines to OB Field.

#### Unit-II Industrial Behaviour

Individual differences-abilities, intelligence; personality-meaning, development of personality, personality traits, major determinants. Perception- Nature, importance, perceptual selectivity, perceptual organisation, social perception; Attitudes-Nature, dimensions, importance; Job Satisfaction-importance, sources & consequences. Satisfaction-importance, sources & consequences.

### Unit-III: Motivation and Learning

Motivation-Meaning, motives, process content theories and process theories of motivation, relationship between motivation and performance learning-Meaning, types; Theories of learning, Reinforcement, law of effect, punishment.

### Unit-IV: Group Behaviour

Group Concept, nature, classification; stages of group development, Group dynamics; Group behaviour; Group structure, task & processes; Group cohesiveness; Dynamics of informal groups; Group decision making.

### **Suggested Readings**

Luthars, Fred- Organisational Behaviour Mc

Robbins, Stephan Graw Hill, Singapore, 1995.

Organisational Behaviour

Princtice Hall of India, New

Sekran, Uma Duhi, 1995.
Organisation

Organisational Behaviour Tata Mc-Graw Hill, New Delhi, 1994.

Chandan, Jit S

Organisational Behaviour Vikas
Publishing House, New Delhi,

1994.

Davis, Keith

Human Behaviour at work Mc

Graw Hill Inc.

Feldman & Armold

Managing Individual and Group Behaviour in Organisation, Mc Graw Hill Inc.

Wegner, John A and Hullen Beck, Management of Organisational John R

Behaviour, Prentice Hall Inc,

Englowood Cliffs, 1992.

#### imba 404 MANAGEMENT ACCOUNTANCY

External Marks: 75 Internal Marks: 25

Time: 3 hrs

# **Objectives**

The objective of the course is to acquaint the students with the different accounting techniques which are widely used by Management in taking variety of managerial decisions.

#### Unit-I

Management Accounting-Meaning Nature and Scope; Difference between Management Accounting & Financial Accounting.

Unit-II Cost Concepts & Classification.

Unit-III Analysis & Interpretation of financial statements. Ratio analysis, Funds Flow Statement, Cash Flow Statement.

Unit-IV Marginal costing and its application to managerial decision making.

Unit-V Budgetary control: concept of budget, type of budgets.

Unit-VI Standard costing & Variance analysis (Material & Labour)

# imba 405 PROGRAMMING IN C LANGUAGE

External Marks: 75 Internal Marks: 25

Time: 3 hrs.

Brief history of development of C. Why this name? Unit-I Importance of C. Basic Structure of a C Program. Programming Style of C. Constants, variables and data types. Operators and expressions. Managing input and output operations.

Unit-II Decision, branching and looping. Arrays: Handing of character strings. User-defined functions.

Note: In the questions paper in all 8 questions will be set out of which the students are expected to attampt 5 questions.

#### Reference

- 1. E. Balagurusamy Programming in ANSI C (Tata Mc-Graw Hill)
- 2. Brain R. Kirinighan & Dennis M Rutchis the C Programming Language (PHI)

#### imba 406 MARKETING MANAGEMENT

External Marks: 75 Internal Marks: 25

Time: 3 hrs

#### Unit-I Nature & meaning of Marketing

Marketing Concepts; Differences between selling and marketing; importance of marketing functions; Reasons to study marketing; Indian markets and its environment.

# **Unit-II Concept of Marketing Mix**

Elements of marketing mix. Market segmentation-Meaning, importance, Bases of market segmentation; understanding consumers; factors affecting consumers behaviour: Psychological characteristics of consumers; Consumers purchase decision process.

#### **Unit-III Product**

Meaning and role; Productline, productmix, product classification; product identification-Branding, labelling, packaging: product planning and process; Product life cycle. Pricing-Importance and role; pricing objectives; pricing practices.

#### **Unit-IV Distribution Channels**

Role, Classification; Intermediaries; functions of distribution channels; Rationale and use of distribution channels; factors governing choice of channels and intermediaries. Promotion-Promotion and promotion mix; Promotional objectives; personal selling; sales promotion; Advertising; publicity. Marketing communication; Factors influencing promotion mix.

# Suggested Readings

Kotler, Phillip

Gandhi, J.C.

Rama Swamy and Nama Kumari Stanton William

Mc Carthy, Jerome

Cundiff, D.W. Still R.R. and Govani, N.A.P.

Marketing Management: Analysis, planning Implementations & control 8th ed, Prentice Hall Inc., 1994.

Marketing-A Managerial Instruction Tata Mc Graw Hill New Delhi, 1995

Marketing Management, Mc Millan India, 1994.

Fundamental of Marketing, Mc Graw Hill, Inc 1995.

Basic Marketing: A Managerial Approach Richard D Irwin, Homewood.

Fundamental of Modern Marketing Prentice Hall Inc., Englewood Cliffs.