SET-"Y" (Total No. of printed pages : 20)

(DO NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)

PHD-EE, November-2025 ITHM (HOTEL MANAGEMENT)

Code



Time : 1 ¹ / ₄ Hours Roll No.	Total Quest _ (in figure)_	ions : 100	Max. Marks : 100 (in words)
Name:		Date of Birth:	(III words)
Father's Name:		Mother's Name:	
Date of Examination:			

(Signature of the candidate)

(Signature of the Invigilator)

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MUST NOT be ticked in the Question book-let.

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Use only Black or Blue BALL POINT PEN of good quality in the OMR Answer-7.

Sheet.

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SET-Y Code-A

Question				
No.	Questions			
1.	This section of hotel Front Office department primarily deals with the booking rooms for prospective guests.			
	(1) Information (2) Reception			
	(3) Reservation (4) Cash and Bills			
2.	The essential qualities of a researcher include:			
	(a) Spirit of free enquiry			
	(b) Reliance on observation and evidence			
	(c) Systematization or theorizing knowledge			
	(d) Habit of procrastination			
	(1) Only (a), (b), and (c) (2) Only (b)			
	(3) Only (a) and (c) (4) Only (c) and (d)			
3.	In hotel operations, the term "" refers to a guest who leaves the hotel			
	without settling their account. (1) Sleepers (2) Scanty Baggage			
	(1) Sleepers (2) Scanty Baggage (3) Gentleman (4) Skipper			
	(4) Okipper			
4.	Crockery in a hotel refers to:			
	(1) Metal serving trays (2) China and ceramic dishes like plates and cups			
	(3) Linen used for table setting (4) Wooden service boards			
5.	Which of the following is not a job role of Bell Boy?			
	(1) Deliver messages, parcels, and newspapers to rooms			
	(2) Escort guests to their rooms			
	(3) Tag and deliver luggage to the correct room			
	(4) Preparing bill at the time of guest departure			

Question No.	Questions
6.	is a type of room reservation in which room is not released to walk-inguest even after cancellation hours. (1) Confirmed reservation (2) Guaranteed reservation (3) Waitlisted reservation (4) Tentative reservation
7.	Trolley service in a restaurant refers to: (1) Room cleaning done by housekeeping staff (2) Food service performed from a moveable trolley in front of the guest (3) Luggage handling by bellboys (4) Buffet service during lunch hours
8.	Which of the following is not a reason for practicing overbooking by hotels: (1) To ensure maximum room occupancy (2) To increase overall revenue (3) To handle last-minute cancellations and no-shows (4) To enhance guest satisfaction
	The primary purpose of a night audit in a hotel is to (1) Record guests' meal preferences (2) Reconcile and verify the day's financial transactions (3) Schedule staff shifts for the next day (4) Maintain guest feedbacks
	A menu in a hotel restaurant is best defined as (1) A housekeeping duty roster (2) A list of frequent visitors (3) A list of hotel employees (4) A list of dishes available to order by guests visiting restaurant

Question No.	Questions		
11.	A restaurant that serves a specific type of cuisine and offers fine dining with themed decor is known as a		
	(1) Coffee Shop (2) Specialty Restaurant		
*	(3) Room Service Outlet (4) Snack Bar		
12.	A minibar in a hotel is:		
	(1) A full-sized public bar located in the lobby		
	(2) A small refrigerator stocked with drinks and snacks in guest rooms		
	(3) A self-service bar near the swimming pool		
,	(4) A bar that serves only wine		
~ } .	A job description mainly provides information about:		
	(1) The personal qualities required for a job		
	(2) The duties, responsibilities, and working conditions of a job		
	(3) The salary and benefits of a job		
	(4) The training programs offered by the organization		
14.	Wine is an alcoholic beverage made by the fermentation of		
* * *	(1) Grapes (2) Barley		
	(3) Rice (4) Wheat		
15.	Which of the following departments is most closely associated with the night audit process?		
	(1) Housekeeping (2) Engineering		
	(3) Front Office (4) Food Production		
16.	The best quality tea is obtained from which of the following tea leaves?		
A Town	(1) Second flush leaves (2) First flush leaves		
7 2 4	(3) Matured leaves (4) Wilted leaves		

17.	A job specification focuses on: (1) What the job involves (2) The company's mission and vision (3) The department structure (4) The physical and personal qualities required to perform the job		
	 (2) The company's mission and vision (3) The department structure (4) The physical and personal qualities required to perform the job 		
	(3) The department structure (4) The physical and personal qualities required to perform the job		
1.0	(4) The physical and personal qualities required to perform the job		
18.	Yield management in the hotel industry primarily aims to:		
, p	(1) Maximize room revenue by managing pricing and inventory		
	(2) Reduce marketing costs		
	(3) Maintain fixed room rates throughout the year		
	(4) Increase the number of employees		
19.	Beer is produced by brewing and fermenting:		
	(1) Coffee Beans (2) Grapes and Sugar		
	(3) Barley Malt and Hops (4) Corn and Honey		
20.	The main function of the housekeeping department in a hotel is to:		
	(1) Maintain cleanliness and upkeep of guest rooms and public areas		
	(2) Handle guest check-in and billing		
	(3) Supervise kitchen operations		
	(4) Prepare and serve food		
21.	A Resort Hotel is best described as:		
	11 11 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		
	in scenic		
	(2) A hotel that provides recreation and relaxation lacinities in seem locations		
	3) A hotel meant for business travelers in city centers		
	(4) A hotel offering only budget accommodation		

Question No.	Questions		
22.	Which of the following is a common career option in the food and beverage industry?		
	(1) Food and Beverage Manager		
	(2) Software Developer		
	(3) Glodsmith		
	(4) Civil Engineer		
23.	A is defined as an establishment that offers food and shelter to		
	"bonafide" travelers who are able to pay and are in a fit condition to be received.		
,	(1) Restaurant (2) Hotel		
	(3) Coffee Shop (4) Cafe		
24.	Which of the following is an example of an animal fat used in cooking?		
	(1) Butter (2) Olive Oil		
	(3) Coconut Oil (4) Groundnut Oil		
25.	The master key in a hotel is used to:		
	(1) Open all guest rooms and restricted areas within a section		
	(2) Open only one specific guest room		
	(3) Lock only store rooms		
	(4) Open all rooms under maintenance		
26.	In hotel terminology, a refers to a guest who arrives at the hotel with		
	very little or no luggage. (1) VIP Guest (2) Skipper guest		
	(3) Walk-in guest (4) Scanty Baggage guest		

Question No.	Questions		
27.	Which of the following cereals is most commonly used for making breakfas		
	flakes?		
	(1) Rice (2) Wheat		
	(3) Maize (Corn) (4) Barley		
28.	Which of the following is not a component of yield management?		
⁶⁰ ses	(1) Capacity Management (2) Discount Allocation		
	(3) Employee Scheduling (4) Duration Control		
29.	Citrus fruits like oranges and lemons are rich sources of which vitamin?		
	(1) Vitamin A (2) Vitamin B12		
	(3) Vitamin D (4) Vitamin C		
30.	Which of the following vegetables is classified as a root vegetable?		
	(1) Spinach (2) Tomato		
	(3) Carrot (4) Cauliflower		
31.	Which of the following sauces is a derivative of Hollandaise sauce?		
	(1) Mornay sauce (2) Béarnaise sauce		
	(3) Espagnole sauce (4) Tmato Concassé		
32.	What is the primary function of eggs in a sponge cake mixture?		
	(1) To increase sweetness		
	(2) To reduce gluten formation		
	(3) To act only as a preservative		
	(4) To provide leavening and structure through aeration		

Question No.	Questions		
33.	Spring cleaning in housekeeping refers to:		
	(1) Thorough and deep cleaning carried out periodically		
	(2) Daily dusting of guest rooms		
u.	(3) Cleaning only the public areas		
	(4) Light cleaning done after check-out		
34.	Which of the following dairy products is obtained by churning curd or cream?		
	(1) Yogurt (2) Cheese		
	(3) Paneer (4) Butter		
35.	Which of the following combinations correctly represents a consommé?		
3	(1) A thick soup made from roux and milk		
	(2) A cold soup made with yogurt and cucumber		
	(3) A clear soup clarified with egg whites and lean meat		
	(4) A puree soup made from lentils and vegetables		
36.	Which of the following is an example of probability sampling?		
	(1) Convenience Sampling (2) Judgmental Sampling		
	(3) Simple Random Sampling (4) Quota Sampling		
37.	A researcher wants to test differences between two independent groups		
	when data are not normally distributed. Which test should be used?		
	(1) ANOVA (2) Paired t-test		
	(3) Mann-Whitney U test (4) z-test		
38.	Which of the following is an example of a parametric test?		
	(1) t-test (2) Chi-square test		
	(3) Mann-Whitney U test (4) Kruskal-Wallis test		

Question No.	Questions
39.	Which of the following is not considered a common pest in hotels?
٥	(1) Cockroach (2) Housefly
	(3) Glodfish (4) Bed Bug
40.	Which of the following best defines a Standard Purchase Specification (SPS in a hotel kitchen?
	(1) A document listing all available suppliers
	(2) A written description of ingredients specifying quality, size, and weigh standards
	(3) A purchase order used to pay suppliers
	(4) A cost-control sheet used for menu pricing
41.	The main difference between white stock and brown stock lies in -
	(1) Type of bones used only
	(2) Use of vegetables only
	(3) Roasting of bones and mirepoix before simmering
	(4) Duration of boiling only
42.	What does par stock refer to in housekeeping?
	(1) The number of staff required per shift
	(2) The amount of cleaning chemicals used per week
	(3) The number of rooms cleaned per day
	(4) The standard quantity of linen that must be available in circulation
43.	If a fair coin is tossed once, what is the probability of getting a head?
	(1) 0.15 (2) 0.25
	(3) 0.50 (4) 0.75

Question No.	Questions			
44.	Which of the following is not a measure of central tendency?			
	(1) Mean (2) Median			
	(3) Mode (4) Standard Deviation			
45.	The process of sorting linen in laundry is carried out primarily to:			
	(1) Separate clean linen from dirty linen			
	(2) Classify linen according to type, colour, and degree of soiling			
	(3) Make the laundry look organized			
ş.' ·	(4) Avoid confusion among laundry staff			
46.	The method of cooking food by direct heat from below is called-			
	(1) Grilling (2) Steaming			
	(3) Blanching (4) Boiling			
47.	Which of the following is the most important criterion in selecting a research problem?			
	(1) The problem must be complex and lengthy			
	(2) The problem should be researchable and feasible within available resources			
	(3) The problem should already be fully solved			
	(4) The problem should be unrelated to the researcher's field of study			
48.	The main function of a hydroextractor in laundry is to:			
	(1) Dry linen completely using hot air			
	(2) Remove excess water from washed linen by spinning			
	(3) Remove stains from fabric			
	(4) Rinse the linen with cold water			

Question No.		Qu	esti	ons
49.	Which type of fire extinguisher is most suitable for electrical fires?			most suitable for electrical fires?
	(1)	Water extinguisher	(2)	Carbon dioxide (CO ₂) extinguisher
	(3)	Wet chemical extinguisher	r (4)	Foam extinguisher
50.	In which cooking method is food cooked by dry heat in an oven?			ooked by dry heat in an oven?
	(1)	Baking	(2)	Boiling
	(3)	Poaching	(4)	Stewing
51.	Whi	ch of the following is not a	cha	racteristic of service product?
	(1)	Perishability	(2)	
	(3)	Variability	(4)	Tangibility
52.	Which of the following is part of 4P's of product marketing?			
	(1)	People	(2)	Price
,	(3)	Process	(4)	Physical Evidence
53.	Whi	ch of the following is not a	n ma	ajor tourism and hospitality product?
	(1)	Hotel room	(2)	Breakfast
	(3)	Car rental	(4)	Street light
54.	Whi	ch of the following stages i	s no	t a part of the Product Life Cycle?
	(1)	Introduction	(2)	Growth
	(3)	Decline	(4)	None of the above
55.	Which of the following is not a stage in the consumer buying behavior process?			
	(1)	Problem recognition	(2)	Information search
	(3)	Product manufacturing	(4)	Post-purchase evaluation

Question No.	Questions		
56.	Which of the following is known as the first function of management?		
	(1) Organizing (2) Planning		
	(3) Controlling (4) Directing		
57.	Who is regarded as the Father of Modern Management?		
	(1) Elton Mayo (2) Henry Fayol		
	(3) F.W. Taylor (4) Max Weber		
58.	The process of influencing people to work willingly toward organizational goals is called:		
	(1) Staffing (2) Planning		
٠	(3) Directing (4) Organizing		
59.	Staffing in management primarily deals with:		
	(1) Recruiting and training employees		
	(2) Setting business objectives		
	(3) Supervising daily operations		
	(4) Preparing financial reports		
60.	The principle of "Unity of Command" means:		
	(1) One boss, one subordinate		
	(2) One subordinate should receive order from one superior only		
	(3) Every employee should command others		
	(4) Many superiors for one subordinate		
1			

Question No.	Questions			
61.	is a type of accommodation property which is located along with highways			
	and provide boarding, lodging and refueling facilities to is users.			
	(1) Casino (2) Resort			
	(3) Motel (4) Transient Hotel			
62.	The term cutlery refers to:			
,	(1) Glassware items used for serving drinks			
	(2) Cooking utensils used in the kitchen			
-	(3) Knives, forks, and spoons used for dining			
a a	(4) Plates and bowls used for serving food			
63.	In a hotel laundry, a calendaring machine is used to:			
	(1) Remove moisture from chef coat			
	(2) Extract water using centrifugal force			
120	(3) Smoothen, flatten, and finish materials by passing them between series			
å.	of heated rollers			
	(4) Press uniforms of restaurant staff			
64.	A Class B fire involves which of the following materials?			
3 × 13	(1) Electrical equipment			
	(2) Flammable liquids like petrol and oil			
	(3) Metals such as magnesium and sodium			
	(4) Ordinary combustibles like wood and paper			
65.	Which of the following is an example of vegetable stain?			
	(1) Blood (2) Rust			
	(3) Coffee (4) Butter			

Question No.	Questions			
66.	A occurs when the sample data are incorrectly collected, recorded, or analyzed such as by selecting a biased sample, using a defective measurement instrument, or copying the data incorrectly. (1) Sampling error (2) Non-sampling error (3) Sample size (4) Sample			
67.	The, of a set of data is the measure of center found by adding the data values and dividing the total by the number of data values. (1) Median (2) Mode (3) Mean (4) Standard deviation			
63.	 Which of the following is an example of referencing in APA Style? (1) Lipson, Charles, "Why are some international agreements informal?" International Organization 45 (Autumn 1991): 495-538. (2) Lipson, C. (1991). Why are some international agreements informal? International Organization 45, 495-538. (3) Lipson, C. International Organization 1991, 45, 495 (4) Ajami, Fouad. The Dream palace of the Arabs: A Generation's Odyssey. New York: Pantheon, 1998 			
69.	A error occurs when the researcher rejects a true null hypothesis. (1) Type I			
70.	Which of the following is not an example of graphical representation of data? (1) Pie chart (2) Bar graph (3) Pictograph (4) Frequency Table			

Questic No.	Questions		
71.	A is a strategy for answering your research question using empiridata.		
	(1) Research question (2) Research design		
	(3) Sample size (4) Sampling design		
72.	In research, is defined as the watching of behavioural patterns of people in certain situations to obtain information about the phenomenon of interest		
	(1) Interview (2) Universe		
	(3) Sample (4) Observation		
73.	The process of drawing a sample from a population is known as		
,	(1) Sample (2) Sampling		
	(3) Sample size (4) Sampling error		
74.	Which of the following is not an example of non-probability sampling method?		
	(1) Convenience sampling (2) Volunteer sampling		
	(3) Snowball sampling (4) Random sampling		
	Which of the following are reasons behind citing the material used is research by a researcher?		
	(a) To give credit to others work and ideas		
	b) To show readers the materials on which they base their analysis		
	c) To guide readers to access the materials themselves		
	1) Only (a) (2) Only (a) and (c)		
	3) Only (b) and (c) (4) (a), (b), and (c)		

Question No.	Ques	stio	ns
76.	A is a numerical measure population.	mei	nt describing some characteristic of a
	(1) Parameter	(2)	Statistics
	(3) Sample	(4)	Sampling
77.	A is a numerical measure sample.	me	nt describing some characteristic of a
	(1) Parameter	(2)	Statistics
	(3) Sample	(4)	Sampling
78.	Which of the following is an example of citation style? (a) Chicago style		
,	(b) MLA style		
u,	(c) APA style		
ŗ	(d) Turabian style		
-	(1) Only (a) and (b)	(2)	Only (b) and (c)
	(3) Only (a) and (d)	(4)	(a), (b), (c) and (d)
79.	A is the difference between result; such an error results from (1) Sampling error		sample result and the true population chance sample fluctuations.
	(2) Non-sampling error		
	(3) Sampling method		·
	(4) Sample size		
80.	Sample values that lie very far sample values is known as	aw	vay from the vast majority of the other
	(1) Variation	(2)	Center
	(3) Distribution	(4)	Outliers

Question No.	Questions
81.	A variable that is presumed to cause a change in another variable is known
	as
	(1) Independent variable
	(2) Dependent variable
	(3) Both Independent and Dependent variable
	(4) Neither Independent Nor Dependent variable
82.	A form of qualitative research focused on discovering and describing the
	culture of a group of people is known as
	(1) Phenomenology (2) Ethnography
	(3) Narrative inquiry (4) Grounded theory
83.	is a scale of measurement that uses symbols, such as words or numbers,
	to label, classify, or identify people or objects.
, jô	(1) Nominal scale (2) Ordinal scale
	(3) Interval scale (4) Ratio scale
84.	refers to the consistency or stability of a set of test scores.
	(1) Reliability
	(2) Validity
	(3) Both Reliability and Validity
	(4) Neither Reliability Nor Validity
85.	A is a self-report data- collection instrument that each research
	participant completes as part of a research study.
	(1) Test (2) Sampling
	(3) Sample (4) Questionnaire

Question No.	Questions		
86.	Which of the following may be used in data collection?		
	(1) Google form		
	(2) Survey Monkey		
	(3) Both Google form and Survey Monkey		
	(4) Neither Google form nor Survey Monkey		
87.	is smaller group of people or objects selected from a larger population		
	to participate in a study.		
	(1) Sample size (2) Sampling Technique		
	(3) Sample (4) Universe		
88.	scale of measurement has a true zero point.		
	(1) Nominal scale (2) Ordinal scale		
	(3) Interval scale (4) Ratio scale		
89.	sampling methods are ways to randomly select a sample from a population to represent it.		
-	(1) Non-Probability (2) Snowball		
	(3) Probability (4) Judgement		
90.	When selecting a research problem, a researcher may consider:		
	(a) Their interest		
	(b) Their expertise		
	(c) Relevance		
	(d) Data availability		
	(1) Only (a) (2) Only (b) and (c)		
	(3) Only (a) and (c) (4) (a), (b), (c) and (d)		

Question	Oug-A
No.	Questions
91.	Which of the following is an example of quantitative variable?
	(1) Gender of respondent (2) Religion of respondent
	(3) Annual income of respondent (4) Marital status of respondent
92.	relies primarily on the collection and analysis of qualitative data.
	(1) Quantitative research
	(2) Qualitative research
	(3) Both Quantitative research and Qualitative research
	(4) Neither Qualitative research nor Quantitative research
93.	Which of the following is not an example of categorical variable?
1 1	(1) Sex of respondent
	(2) Religious belief of respondent
	(3) Political affiliation of respondent
	(4) Height of respondent
94.	A is a condition or characteristic that can take on different values of categories.
	(1) Variable (2) Constant
	(3) Abstract (4) Reference
95.	A variable that is made up of different types or categories of a phenomenon
	is known as
	(1) Categorical variable
	(2) Quantitative variable
	(3) Both Categorical variable and Quantitative variable
	(4) Neither Categorical variable Nor Quantitative variable
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Question No.	Questions			
96.	relies primarily on the collection and analysis of quantitative data.			
	(1) Quantitative research			
	(2) Qualitative research			
	(3) Both Quantitative research and Qualitative research			
	(4) Neither Qualitative research Nor Quantitative research			
97.	A research focused on solving local problems that a practitioner is facing is known as			
	(1) Basic research			
	(2) Orientational research			
	(3) Action research			
	(4) Evolutional research			
98.	is aimed at generating fundamental knowledge and theoretical understanding about basic human and other natural processes.			
	(1) Basic research			
	(2) Applied research			
	(3) Both Basic research and Applied research			
	(4) Neither Basic research Nor Applied research			
99.	A brief summary of a research paper or article is known as			
	(1) Key words (2) Abstract			
	(3) Conclusion (4) Review of literature			
100.	In the food and beverage industry, a person responsible for designing menus and ensuring food quality is called a:			
	(1) Front Office Executive (2) Maintenance Engineer			
	(3) Executive Chef (4) Travel Agent			

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	(1)	Research question	(2)	Research design	
	(3)	Sample size	(4)	Sampling design	
2.	In research, is defined as the watching of behavioural patterns of in certain situations to obtain information about the phenomenon of in				
	(1)	Interview	(2)	Universe	
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3.	The	process of drawing a sam	ple fr	om a population is known as	
	(1)	Sample	(2)	Sampling	
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4.		ich of the following is no hod?	ot an	example of non-probability sampling	
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5.	Which of the following are reasons behind citing the material used in research by a researcher?				
	(a)	To give credit to others v	vork g	and ideas	
	(b)	To show readers the mat	erials	on which they base their analysis	
	(c)	To guide readers to acces	ss the	materials themselves	
	(1)	Only (a)	(2)	Only (a) and (c)	
	(3)	Only (b) and (c)	(4)	(a), (b), and (c)	

Question No.	Questions
6.	A is a numerical measurement describing some characteristic of population.
	(1) Parameter (2) Statistics (3) Sample (4) Sampling
7.	A is a numerical measurement describing some characteristic of a sample.
	(1) Parameter (2) Statistics (3) Sample (4) Sampling
8.	Which of the following is an example of citation style? (a) Chicago style (b) MLA style (c) APA style (d) Tural ian style
200	(1) Only (a) and (b) (2) Only (b) and (c) (3) Only (a) and (d) (4) (a), (b), (c) and (d)
9.	A is the difference between a sample result and the true population result; such an e_ror results from chance sample fluctuations. (1) Sampling error (2) Non-sampling error (3) Sampling method (4) Sample size
	Sample values that lie very far away from the vast majority of the other sample values is known as
	(1) Variation (2) Center (3) Distribution (4) Outliers

Question No.	Que	estio	ns			
11.	Which of the following is not a characteristic of service product?					
	(1) Perishability	(2)	Heterogeneity			
	(3) Variability	(4)	Tangibility			
12.	Which of the following is part	of 4F	o's of product marketing?			
a days	(1) People	(2)	Price			
	(3) Process	(4)	Physical Evidence			
13.	Which of the following is not a	ın ma	ajor tourism and hospitality product?			
	(1) Hotel room	(2)	Breakfast			
	(3) Car rental	(4)	Street light			
14.	Which of the following stages	is no	ot a part of the Product Life Cycle?			
	(1) Introduction	Alley for in	Growth			
	(3) Decline	(4)	None of the above			
15.	Which of the following is no process?	tas	tage in the consumer buying behavior			
Terps of Secretary	(1) Problem recognition	(2)	Information search			
	(3) Product manufacturing	(4)				
16.	Which of the following is known	wn as	s the first function of management?			
	(1) Organizing	(2)				
	(3) Controlling	11				
	(a) Controlling	(4)	Directing			
17.	Who is regarded as the Fathe	er of	Modern Management?			
	(1) Elton Mayo	(2)	Henry Fayol			
	(3) F.W. Taylor	(4)	Max Weber			

Question No.	Questions Code-B
18.	The process of influencing people to work willingly toward organizational goals is called:
	(1) Staffing (2) Planning
,	(3) Directing (4) Organizing
19.	Staffing in management primarily deals with:
	(1) Recruiting and training employees
	(2) Setting business objectives
	(3) Supervising daily operations
	(4) Preparing financial reports
20.	The principle of "Unity of Command" means:
3	(1) One boss, one subordinate
	(2) One subcodinate should receive order from one superior only
	(3) Every employee should command others
	(4) Many superiors for one subordinate
21.	Which of the following sauces is a derivative of Hollandaise sauce?
	(1) Mornay sauce (2) Béarnaise sauce
	(3) Espagnole sauce (4) Tmato Concassé
22.	What is the primary function of eggs in a sponge cake mixture?
	(1) To increase sweetness
	(2) To reduce gluten formation
	(3) To act only as a preservative
	(4) To provide leavening and structure through aeration

Question No.	Questions
23.	Spring cleaning in housekeeping refers to:
	(1) Thorough and deep cleaning carried out periodically
	(2) Daily dusting of guest rooms
	(3) Cleaning only the public areas
	(4) Light cleaning done after check-out
24.	Which of the following dairy products is obtained by churning curd or cream?
5.70.5	(1) Yogurt (2) Cheese
	(3) Paneer (4) Butter
25.	Which of the following combinations correctly represents a consommé?
	(1) A thick soup made from roux and milk
10,12	(2) A cold soup made with yogurt and cucumber
	(3) A clear soup clarified with egg whites and lean meat
	(4) A puree soup made from lentils and vegetables
26.	Which of the following is an example of probability sampling?
	(1) Convenience Sampling (2) Judgmental Sampling
	(3) Simple Random Sampling (4) Quota Sampling
27.	A researcher wants to test differences between two independent groups when data are not normally distributed. Which test should be used?
	(1) ANOVA (2) Paired t-test
	(3) Mann-Whitney U test (4) z-test
28.	Which of the following is an example of a parametric test?
	(1) t-test (2) Chi-square test
19	(3) Mann-Whitney U test (4) Kruskal-Wallis test

Question	Code-E		
No.	Questions		
29.	Which of the following is not considered a common pest in hotels?		
4	(1) Cockroach (2) Housefly		
	(3) Glodfish (4) Bed Bug		
30.	Which of the following best defines a Standard Purchase Specification (SPS) in a hotel kitchen?		
	(1) A document listing all available suppliers		
	(2) A written description of ingredients specifying quality, size, and weight standards		
	(3) A purchase order used to pay suppliers		
	(4) A cost-control sheet used for menu pricing		
31.	A restaurant that serves a specific type of cuisine and offers fine dining with themed decor is known as a		
	(1) Coffee Shop (2) Specialty Restaurant		
	(3) Room Service Outlet (4) Snack Bar		
32.	A minibar in a hotel is:		
	(1) A full-sized public bar located in the lobby		
	(2) A small refrigerator stocked with drinks and snacks in guest rooms		
	(3) A self-service bar near the swimming pool		
- 1 - 1	(4) A bar that serves only wine		
33.	A job description mainly provides information about:		
	(1) The personal qualities required for a job		
	(2) The duties, responsibilities, and working conditions of a job		
	(3) The salary and benefits of a job		
	(4) The training programs offered by the organization		

SET-Y Code-B

Question No.	Questions
34.	Wine is an alcoholic beverage made by the fermentation of
	(1) Grapes (2) Barley
	(3) Rice (4) Wheat
35.	Which of the following departments is most closely associated with the night audit process?
ga en se g	(1) Housekeeping (2) Engineering
	(3) Front Office (4) Food Production
36.	The best quality tea is obtained from which of the following tea leaves?
	(1) Second flush leaves (2) First flush leaves
ada	(3) Matured leaves (4) Wilted leaves
37.	A job specification focuses on:
	(1) What the job involves
	(2) The company's mission and vision
	(3) The department structure
	(4) The physical and personal qualities required to perform the job
38.	Yield management in the hotel industry primarily aims to:
	(1) Maximize room revenue by managing pricing and inventory
	(2) Reduce marketing costs
	(3) Maintain fixed room rates throughout the year
7. 4	(4) Increase the number of employees
39.	Beer is produced by brewing and fermenting:
1	(1) Coffee Beans (2) Grapes and Sugar
	(3) Barley Malt and Hops (4) Corn and Honey
	and the same of th

Questio No.	Questions
40.	The main function of the housekeeping department in a hotel is to: (1) Maintain cleanliness and upkeep of guest rooms and public areas (2) Handle guest check-in and billing (3) Supervise kitchen operations (4) Prepare and serve food
41.	Which of the following is an example of quantitative variable? (1) Gender of respondent (2) Religion of respondent (3) Annual income of respondent (4) Marital status of respondent
42.	relies primarily on the collection and analysis of qualitative data. (1) Quantitative research (2) Qualitative research (3) Both Quantitative research and Qualitative research (4) Neither Qualitative research nor Quantitative research
43.	Which of the following is not an example of categorical variable? (1) Sex of respondent (2) Religious belief of respondent (3) Political affiliation of respondent (4) Height of respondent
	A is a condition or characteristic that can take on different values or categories. 1) Variable (2) Constant (3) Abstract (4) Reference

Question No.	Questions		
45.	A variable that is made up of different types or categories of a phenomenon is known as		
	(1) Categorical variable		
	(2) Quantitative variable		
	(3) Both Categorical variable and Quantitative variable		
434	(4) Neither Categorical variable Nor Quantitative variable		
46.	relies primarily on the collection and analysis of quantitative data.		
	(1) Quantitative research		
at the control	(2) Qualitative research		
	(3) Both Quantitative research and Qualitative research		
	(4) Neither Qualitative research Nor Quantitative research		
47.	A research focused on solving local problems that a practitioner is facing i known as		
	(1) Basic research (2) Orientational research		
	(3) Action research (4) Evolutional research		
48.	is aimed at generating fundamental knowledge and theoretical understanding about basic human and other natural processes.		
	(1) Basic research		
	(2) Applied research		
per la veri	(3) Both Basic research and Applied research		
	(4) Neither Basic research Nor Applied research		
49.	A brief summary of a research paper or article is known as		
10.	(2) Abstract		
	(3) Conclusion (4) Review of literature		

Question	Code-B
No.	Questions
50.	In the food and beverage industry, a person responsible for designing menus and ensuring food quality is called a: (1) Front Office Executive (2) Maintenance Engineer
	(3) Executive Chef (4) Travel Agent
51.	is a type of accommodation property which is located along with highways and provide boarding, lodging and refueling facilities to is users.
	(1) Casino (2) Resort
	(3) Motel (4) Transient Hotel
52.	The term cutlery refers to:
	(1) Glassware items used for serving drinks
	(2) Cooking utensils used in the kitchen
	(3) Knives, forks, and spoons used for dining
	(4) Plates and bowls used for serving food
53.	In a hotel laundry, a calendaring machine is used to:
	(1) Remove moisture from chef coat
	(2) Extract water using centrifugal force
	(3) Smoothen, flatten, and finish materials by passing them between series of heated rollers
	(4) Press uniforms of restaurant staff
54.	A Class B fire involves which of the following materials?
	(1) Electrical equipment
1	(2) Flammable liquids like petrol and oil
	(3) Metals such as magnesium and sodium
	(4) Ordinary combustibles like wood and paper

Question No.	Questions
55.	Which of the following is an example of vegetable stain?
3 -	(1) Blood (2) Rust
9. The second se	(3) Coffee (4) Butter
56.	A occurs when the sample data are incorrectly collected, recorded, o
cl.	analyzed such as by selecting a biased sample, using a defective measurement instrument, or copying the data incorrectly.
	(1) Sampling error (2) Non-sampling error
	(3) Sample size (4) Sample
57.	The, of a set of data is the measure of center found by adding the dat values and dividing the total by the number of data values.
	(1) Median (2) Mode
	(3) Mean (4) Standard deviation
58.	Which of the following is an example of referencing in APA Style?
	(1) Lipson, Charles, "Why are some international agreements informal?
	International Organization 45 (Autumn 1991): 495-538.
	(2) Lipson, C. (1991). Why are some international agreements informal?
	International Organization 45, 495-538.
	(3) Lipson, C. International Organization 1991, 45, 495
	(4) Ajami, Fouad. The Dream palace of the Arabs: A Generation's Odyssey New York: Pantheon, 1998
59.	A error occurs when the researcher rejects a true null hypothesis.
	(1) Type I (2) Type II
	(3) Type III (4) Type IV

Question No.	Questions
60.	Which of the following is not an example of graphical representation of data?
	(1) Pie chart (2) Bar graph
	(3) Pictograph (4) Frequency Table
61.	A variable that is presumed to cause a change in another variable is known as
	(1) Independent variable
	(2) Dependent variable
	(3) Both Independent and Dependent variable
	(4) Neither Independent Nor Dependent variable
62.	A form of qualitative research focused on discovering and describing the culture of a group of people is known as (1) Phenomenology (2) Ethnography
	(3) Narrative inquiry (4) Grounded theory
63.	is a scale of measurement that uses symbols, such as words or numbers, to label, classify, or identify people or objects.
	(1) Nominal scale (2) Ordinal scale
	(3) Interval scale (4) Ratio scale
64.	refers to the consistency or stability of a set of test scores.
	(1) Reliability
	(2) Validity
	(3) Both Reliability and Validity
7	(4) Neither Reliability Nor Validity

SET-Y Code-B

Question No.		
65.	. A is a self-report data- collection instrument participant completes as part of a research study.	that each research
	(1) Test (2) Sampling	
	(3) Sample (4) Questionnaire	
66.		?
	(1) Google form	
	(2) Survey Monkey	
	(3) Both Google form and Survey Monkey	
	(4) Neither Google form nor Survey Monkey	
67.	is smaller group of people or objects selected from to participate in a study. (1) Sample size (2) Sampling Techniq (3) Sample (4) Universe	13.0
68.	scale of measurement has a true zero point.	
00.		
	(3) Interval scale (4) Ratio scale	
69.	sampling methods are ways to randomly select population to represent it.	ct a sample from a
2.	(1) Non-Probability (2) Snowball	in the second se
	(3) Probability (4) Judgement	
	and the second s	. New years

Question No.	Questions
70.	When selecting a research problem, a researcher may consider:
15.50	(a) Their interest
	(b) Their expertise
	(c) Relevance
	(d) Data availability
	(1) Only (a) (2) Only (b) and (c)
Ma.	(3) Only (a) and (c) (4) (a), (b), (c) and (d)
71.	The main difference between white stock and brown stock lies in -
	(1) Type of bones used only
	(2) Use of vegetables only
	(3) Roasting of bones and mirepoix before simmering
	(4) Duration of boiling only
72.	What does par stock refer to in housekeeping?
3 12 1 2 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	(1) The number of staff required per shift
1 1 1 1 1	(2) The amount of cleaning chemicals used per week
	(3) The number of rooms cleaned per day
	(4) The standard quantity of linen that must be available in circulation
73.	If a fair coin is tossed once, what is the probability of getting a head?
	(1) 0.15 (2) 0.25
	(3) 0.50 (4) 0.75
74.	Which of the following is not a measure of central tendency?
	(1) Mean (2) Median
	(3) Mode (4) Standard Deviation

Question No.	Questions
75.	The process of sorting linen in laundry is carried out primarily to: (1) Separate clean linen from dirty linen (2) Classify linen according to type, colour, and degree of soiling (3) Make the laundry look organized (4) Avoid confusion among laundry staff
76.	The method of cooking food by direct heat from below is called- (1) Grilling (2) Steaming (3) Blanching (4) Boiling
77.	 Which of the following is the most important criterion in selecting a research problem? (1) The problem must be complex and lengthy (2) The problem should be researchable and feasible within available resources (3) The problem should already be fully solved (4) The problem should be unrelated to the researcher's field of study
	The main function of a hydroextractor in laundry is to: (1) Dry linen completely using hot air (2) Remove excess water from washed linen by spinning (3) Remove stains from fabric (4) Rinse the linen with cold water
	Which type of fire extinguisher is most suitable for electrical fires? (1) Water extinguisher (2) Carbon dioxide (CO ₂) extinguisher (3) Wet chemical extinguisher (4) Foam extinguisher

Question	Code
No.	Questions
80.	In which cooking method is food cooked by dry heat in an oven?
	(1) Baking (2) Boiling
	(3) Poaching (4) Stewing
81.	A Resort Hotel is best described as:
	(1) A hotel located near airports for transit passengers
	(2) A hotel that provides recreation and relaxation facilities in sceni locations
	(3) A hotel meant for business travelers in city centers
	(4) A hotel offering only budget accommodation
00	
82.	Which of the following is a common career option in the food and beverage industry?
	(1) Food and Beverage Manager
Albiva.	(2) Software Developer
	(3) Glodsmith
	(4) Civil Engineer
1,02	A Service of the Melon of the Adecidation of the Ad
	A is defined as an establishment that offers food and shelter to be boundfide travelers who are able to pay and are in a fit condition to be received.
	(1) Restaurant (2) Hotel
	(3) Coffee Shop (4) Cafe
84.	Which of the following is an example of an animal fat used in cooking?
13 1. 19 1 1 Ex	(1) Butter (2) Olive Oil
	(3) Coconut Oil (4) Groundnut Oil

SET-Y Code-B

Question No.	Questions				
85.	The master key in a hotel is used to:				
	(1) Open all guest rooms and restricted areas within a section				
	(2) Open only one specific guest room				
	(3) Lock only store rooms				
	(4) Open all rooms under maintenance				
86.	In hotel terminology, a refers to a guest who arrives at the hotel wit very little or no luggage.				
	(1) VIP Guest (2) Skipper guest				
	(3) Walk-in guest (4) Scanty Baggage guest				
87.	Which of the following cereals is most commonly used for making breakfas				
4. m	flakes?				
	(1) Rice (2) Wheat				
-	(3) Maize (Corn) (4) Barley				
88.	Which of the following is not a component of yield management?				
	(1) Capacity Management (2) Discount Allocation				
	(3) Employee Scheduling (4) Duration Control				
89.	Citrus fruits like oranges and lemons are rich sources of which vitamin?				
	(1) Vitamin A (2) Vitamin B12				
	(3) Vitamin C (4) Vitamin C				
90.	Which of the following vegetables is classified as a root vegetable?				
	(1) Spinach (2) Tomato				
	(3) Carrot (4) Cauliflower				

PHD-EE-November, 2025 ITHM (Hotel Management) Code-B (17)

Question No.	Questions				
91.	This section of hotel Front Office department primarily deals with the				
	booking rooms for prospective guests.				
	(1) Information (2) Reception				
	(3) Reservation (4) Cash and Bills				
92.	The essential qualities of a researcher include:				
	(a) Spirit of free enquiry				
AL PROPERTY	(b) Reliance on observation and evidence				
	(c) Systematization or theorizing knowledge				
	(d) Habit of procrastination				
	(1) Only (a), (b), and (c) (2) Only (b)				
	(3) Only (a) and (c) (4) Only (c) and (d)				
93.	In hotel operations, the term "" refers to a guest who leaves the hotel without settling their account.				
	(1) Sleepers (2) Scanty Baggage				
**** *********************************	(3) Gentleman (4) Skipper				
94.	Crockery in a hotel refers to:				
	(1) Metal serving trays (2) China and ceramic dishes like plates and cups				
	(3) Linen used for table setting (4) Wooden service boards				
95.	Which of the following is not a job role of Bell Boy?				
	(1) Deliver messages, parcels, and newspapers to rooms				
	(2) Escort guests to their rooms				
	(3) Tag and deliver luggage to the correct room				

PHD-EE-November, 2025 ITHM (Hotel Management) Code-B (18)

Question No.	Questions			
96.	is a type of room reservation in which room is not released to walk-inguest even after cancellation hours. (1) Confirmed reservation (2) Guaranteed reservation (3) Waitlisted reservation (4) Tentative reservation			
97.	Trolley service in a restaurant refers to: (1) Room cleaning done by housekeeping staff (2) Food service performed from a moveable trolley in front of the gues (3) Luggage handling by bellboys (4) Buffet service during lunch hours			
	Which of the following is not a reason for practicing overbooking by hotels' (1) To ensure maximum room occupancy (2) To increase overall revenue (3) To handle last-minute cancellations and no-shows (4) To enhance guest satisfaction			
(The primary purpose of a night audit in a hotel is to 1) Record guests' meal preferences 2) Reconcile and verify the day's financial transactions 3) Schedule staff shifts for the next day 4) Maintain guest feedbacks			
(1	and a second sec			

SET-"Y" (Total No. of printed pages : 20)

(DO NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)

PHD-EE, November-2025 **ITHM (HOTEL MANAGEMENT)**



Time: 1¼ Hours	Total Quest		Max. Marks: 100
Roll No	(in figure)		(in words)
Name:		Date of Birth:	
Father's Name:		Mother's Name:	
Date of Examination:			

(Signature of the candidate)

(Signature of the Invigilator)

CANDIDATES MUST READ THE FOLLOWING INFORMATION/ INSTRUCTIONS BEFORE STARTING THE QUESTION PAPER.

All questions are compulsory.

The candidates must return the Question book-let as well as OMR answer-sheet to the Invigilator concerned before leaving the Examination Hall, failing which a case of use of unfair-means / mis-behaviour will be registered against him / her, in addition to lodging of an FIR with the police. Further the answer-sheet of such a candidate will not be evaluated.

3. Keeping in view the transparency of the examination system, carbonless OMR Sheet is provided to the candidate so that a copy of OMR Sheet may be kept by

the candidate.

7.

Question Booklet along-with answer key of all the A,B,C and D code shall be got uploaded on the University Website immediately after the conduct of Entrance Examination. Candidates may raise valid objection/complaint if any, with regard to discrepancy in the question booklet/answer key within 24 hours of uploading the same on the University website. The complaint be sent by the students to the Controller of Examinations by hand or through email. Thereafter, no complaint in any case will be considered.

The candidate MUST NOT do any rough work or writing in the OMR Answer-Sheet. Rough work, if any, may be done in the question book-let itself. Answers

MUST NOT be ticked in the Question book-let.

There will be negative marking and a deduction of 0.25 marks for each wrong answers. Cutting, erasing, overwriting and more than one answer in OMR Answer-Sheet will be treated as incorrect answer.

Use only Black or Blue BALL POINT PEN of good quality in the OMR Answer-

BEFORE ANSWERING THE QUESTIONS, THE CANDIDATES SHOULD ENSURE THAT THEY HAVE BEEN SUPPLIED CORRECT AND COMPLETE BOOK-LET. COMPLAINTS, IF ANY, REGARDING MISPRINTING ETC. WILL 8. NOT BE ENTERTAINED 30 MINUTES AFTER STARTING OF THE EXAMINATION.

SET-Y Code-C

Question	Questions			
1.	The main difference between white stock and brown stock lies in -			
	(1) Type of bones used only			
	(2) Use of vegetables only			
	(3) Roasting of bones and mirepoix before simmering			
	(4) Duration of boiling only			
2.	What does par stock refer to in housekeeping?			
	(1) The number of staff required per shift			
ν.	(2) The amount of cleaning chemicals used per week			
	(3) The number of rooms cleaned per day			
* *	(4) The standard quantity of linen that must be available in circulation			
3.	If a fair coin is tossed once, what is the probability of getting a head?			
	(1) 0.15 (2) 0.25			
,	(3) 0.50 (4) 0.75			
4.	Which of the following is not a measure of central tendency?			
	(1) Mean (2) Median			
·	(3) Mode (4) Standard Deviation			
5.	The process of sorting linen in laundry is carried out primarily to:			
	(1) Separate clean linen from dirty linen			
	(2) Classify linen according to type, colour, and degree of soiling			
	(3) Make the laundry look organized			
	(4) Avoid confusion among laundry staff			
6.	The method of cooking food by direct heat from below is called-			
	(1) Grilling (2) Steaming			
	(3) Blanching (4) Boiling			

PHD-EE-November, 2025 ITHM (Hotel Management) Code-C (1)

Question No.	Questions
7.	Which of the following is the most important criterion in selecting a research
	problem?
	(1) The problem must be complex and lengthy
	(2) The problem should be researchable and feasible within available
	resources
	(3) The problem should already be fully solved
	(4) The problem should be unrelated to the researcher's field of study
8.	The main function of a hydroextractor in laundry is to:
	(1) Dry linen completely using hot air
	(2) Remove excess water from washed linen by spinning
	(3) Remove stains from fabric
×	(4) Rinse the linen with cold water
9.	Which type of fire extinguisher is most suitable for electrical fires?
	(1) Water extinguisher (2) Carbon dioxide (CO ₂) extinguisher
	(3) Wet chemical extinguisher (4) Foam extinguisher
10.	In which cooking method is food cooked by dry heat in an oven?
ja etag	(1) Baking (2) Boiling
	(3) Poaching (4) Stewing
11.	A Resort Hotel is best described as:
	(1) A hotel located near airports for transit passengers
	(2) A hotel that provides recreation and relaxation facilities in scenic
	locations
	(3) A hotel meant for business travelers in city centers
	(4) A hotel offering only budget accommodation

PHD-EE-November, 2025 ITHM (Hotel Management) Code-C (2)

Question No.		Q	uestic	ons	
12.	Which of the following is a common career option in the food and beverage industry?				
	(1)	Food and Beverage Mar	ager	(2)	Software Developer
	(3)	Glodsmith		(4)	Civil Engineer
13.	A "bon rece	afide" travelers who are	ablish e able	ment the	at offers food and shelter t
* ,	(1)	Restaurant	(2)	Hotel	
	(3)	Coffee Shop	(4)	Cafe	
14.	Whi	ch of the following is an e	examp	le of an a	nimal fat used in cooking?
91	(1)	Butter	(2)	Olive Oi	l
	(3)	Coconut Oil	(4)	Ground	nut Oil
15.	The	master key in a hotel is	used t	0:	,
æ	(1)	Open all guest rooms an	d rest	ricted are	eas within a section
	(2)	Open only one specific g	uest r	oom	
	(3)	Lock only store rooms			
	(4)	Open all rooms under m	ainten	ance	
16.		otel terminology, a re little or no luggage.	efers t	o a guest	who arrives at the hotel with
	(1)	VIP Guest	(2)	Skipper	guest
	(3)	Walk-in guest	(4)	Scanty E	Saggage guest
17.	Whic		s is mo	st commo	nly used for making breakfast
	(1)	Rice	(2)	Wheat	
	(3)	Maize (Corn)	(4)	Barley	٠.

Question No.		Q	uesti	ons		
18.	Which of the following is not a component of yield manager ent?					
	(1)	Capacity Management				
	(3)	Employee Scheduling	(4)	Duration Control		
19.	Citr	rus fruits like oranges an	d lemo	ons are rich sources of which vitamin?		
-	(1)	Vitamin A		Virumin B12		
	(3)	Vitamin D	(4)	Vitamin C		
20.	Wh	ich of the following veget	ables i	s classified as a root vegetable?		
	(1)	Spinach	(2)	Tomato		
,	(3)	Carrot	(4)	Cauliflower		
21.	This	This section of hotel Front Office department primarily deals with the booking rooms for prospective guests.				
	(1)	Information	(2)	Reception		
	(3)	Reservation	(4)	- A		
22.	The	essential qualities of a re	esearc	her include:		
	(a)	Spirit of free enquiry				
	(b)	Reliance on Oservation	and ev	vidence		
	(c)	Systematization or theor	rizing l	knowledge		
	(d)	Habit of procrastination				
	(1)	Only (a), (b), and (c)	(2)	Only (b)		
Á	(3)	Only (a) and (c)	(4)	Only (c) and (d)		
23.	In h	otel operations, the term	""	refers to a guest who leaves the hotel		
		Sleepers	(2)	Sannty Domes		
8 g	(1)	Dicepers	(2)	Scanty Baggage		

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Question No.	Questions
24.	Crockery in a hotel refers to:
	(1) Metal serving trays (2) China and ceramic dishes like plates and cups
	(3) Linen used for table setting (4) Wooden service boards
25.	Which of the following is not a job role of Bell Boy?
	(1) Deliver messages, parcels, and newspapers to rooms
, .	(2) Escort guests to their rooms
	(3) Tag and deliver luggage to the correct room
	(4) Preparing bill at the time of guest departure
26.	is a type of room reservation in which room is not released to walk-in
	guest even after cancellation hours.
	(1) Confirmed reservation (2) Guaranteed reservation
	(3) Waitlisted reservation (4) Tentative reservation
27.	Trolley service in a restaurant refers to:
	(1) Room cleaning done by housekeeping staff
	(2) Food service performed from a moveable trolley in front of the guest
	(3) Luggage handling by bellboys
	(4) Buffet service during lunch hours
28.	Which of the following is not a reason for practicing overbooking by hotels?
- E	(1) To ensure maximum room occupancy
	(2) To increase overall revenue
	(3) To handle last-minute cancellations and no-shows
	(4) To enhance guest satisfaction

Question No.	Questions
29.	The primary purpose of a right audit in a hotal is to
20.	The primary purpose of a night audit in a hotel is to (1) Record guests' meal preferences
	the state of the s
	(3) Schedule staff shifts for the next day
	(4) Maintain guest feedbacks
30.	A menu in a hotel restaurant is best defined as
	(1) A housekeeping duty roster
	(2) A list of frequent visitors
	(3) A list of hotel employees
· -	(4) A list of dishes available to order by guests visiting restaurant
31.	Which of the following is an example of quantitative variable?
(d)	(1) Gender of respondent (2) Religion of respondent
	(3) Annual income of respondent (4) Marital status of respondent
32.	relies primarily on the collection and analysis of qualitative data.
. 4	(1) Quantitative research
	(2) Qualitative research
	(3) Both Quantitative research and Qualitative research
	(4) Neither Qualitative research nor Quantitative research
33.	Which of the following is not an example of categorical variable?
	(1) Sex of respondent
	(2) Religious belief of respondent
	(3) Political affiliation of respondent
	(4) Height of respondent
	DD M. 1 2005 IMUM (Hotel Management) C. 1. C.

Question No.	Questions
34.	A is a condition or characteristic that can take on different values or
	categories.
	(1) Variable
	(2) Constant
	(3) Abstract
	(4) Reference
35.	A variable that is made up of different types or categories of a phenomenor
	is known as
	(1) Categorical variable
	(2) Quantitative variable
	(3) Both Categorical variable and Quantitative variable
	(4) Neither Categorical variable Nor Quantitative variable
36.	relies primarily on the collection and analysis of quantitative data.
	(1) Quantitative research
	(2) Qualitative research
	(3) Both Quantitative research and Qualitative research
	(4) Neither Qualitative research Nor Quantitative research
37.	A research focused on solving local problems that a practitioner is facing is
	known as
4,	(1) Basic research
	(2) Orientational research
	(3) Action research
	(4) Evolutional research

Question No.	Questions				
38.	is aimed at generating fundamental knowledge and theoret				
	understanding about basic human and other natural processes.				
	(1) Basic research				
	(2) Applied research				
	(3) Both Basic research and Applied research				
	(4) Neither Basic research Nor Applied research				
39.	A brief summary of a research paper or article is known as				
	(1) Key words (2) Abstract				
	(3) Conclusion (4) Review of literature				
40.	In the food and beverage industry, a person responsible for designing menus				
	and ensuring food quality is called a:				
	(1) Front Office Executive (2) Maintenance Engineer				
	(3) Executive Chef (4) Travel Agent				
41.	is a type of accommodation property which is located along with highways				
	and provide boarding, lodging and refueling facilities to is users.				
	(1) Casino (2) Resort				
	(3) Motel (4) Transient Hotel				
42.	The term cutlery refers to:				
, a	(1) Glassware items used for serving drinks				
	(2) Cooking utensils used in the kitchen				
	(3) Knives, forks, and spoons used for dining				
	(4) Plates and bowls used for serving food				

Question No.	Questions				
43.	In a hotel laundry, a calendaring machine is used to:				
	(1) Remove moisture from chef coat				
	(2) Extract water using centrifugal force				
	(3) Smoothen, flatten, and finish materials by passing them between series of heated rollers				
	(4) Press uniforms of restaurant staff				
44.	A Class B fire involves which of the following materials?				
	(1) Electrical equipment				
	(2) Flammable liquids like petrol and oil				
. ,	(3) Metals such as magnesium and sodium				
	(4) Ordinary combustibles like wood and paper				
45.	Which of the following is an example of vegetable stain?				
	(1) Blood (2) Rust				
, ,	(3) Coffee (4) Butter				
46.	A occurs when the sample data are incorrectly collected, recorded, or				
	analyzed such as by selecting a biased sample, using a defective measurement instrument, or copying the data incorrectly.				
	(1) Sampling error (2) Non-sampling error				
	(3) Sample size (4) Sample				
	The, of a set of data is the measure of center found by adding the data values and dividing the total by the number of data values.				
	(1) Median (2) Mode				
	(3) Mean (4) Standard deviation				

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Questio	Quagtions				
No.	Questions				
48.	Which of the following is an example of referencing in APA Style?				
) Lipson, Charles, "Why are some international agreements informal?"				
	International Organization 45 (Autumn 1991): 495-538.				
	(2) Lipson, C. (1991). Why are some international agreements informal				
	International Organization 45, 495-538.				
	(3) Lipson, C. International Organization 1991, 45, 495				
	(4) Ajami, Fouad. The Dream palace of the Arabs: A Generation's Odyssey New York: Pantheon, 1998				
49.	A error occurs when the researcher rejects a true null hypothesis.				
	(1) Type I (2) Type II				
	(3) Type III (4) Type IV				
50.	Which of the following is not an example of graphical representation of data?				
	(1) Pie chart (2) Bar graph				
Ž.	(3) Pictograph (4) Frequency Table				
51.	Which of the following sauces is a derivative of Hollandaise sauce?				
	(1) Mornay sauce (2) Béarnaise sauce				
	(3) Espagnole sauce (4) Tmato Concassé				
52.	What is the primary function of eggs in a sponge cake mixture?				
	(1) To increase sweetness				
	(2) To reduce gluten formation				
1	(3) To act only as a preservative				
	(3) To act only as a preservative				

Question No.	Questions		
53.	Spring cleaning in housekeeping refers to:		
	(1) Thorough and deep cleaning carried out periodically		
	(2) Daily dusting of guest rooms		
	(3) Cleaning only the public areas		
	(4) Light cleaning done after check-out		
54.	Which of the following dairy products is obtained by churning curd or cream?		
	(1) Yogurt (2) Cheese		
	(3) Paneer (4) Butter		
55.	Which of the following combinations correctly represents a consommé?		
	(1) A thick soup made from roux and milk		
	(2) A cold soup made with yogurt and cucumber		
	(3) A clear soup clarified with egg whites and lean meat		
-	(4) A puree soup made from lentils and vegetables		
56.	Which of the following is an example of probability sampling?		
	(1) Convenience Sampling (2) Judgmental Sampling		
	(3) Simple Random Sampling (4) Quota Sampling		
57.	A researcher wants to test differences between two independent groups		
.*	when data are not normally distributed. Which test should be used?		
	(1) ANOVA (2) Paired t-test		
	(3) Mann-Whitney U test (4) z-test		
58.	Which of the following is an example of a parametric test?		
	(1) t-test (2) Chi-square test		
	(3) Mann-Whitney U test (4) Kruskal-Wallis test		

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Question No.	Questions			
59.	Which of the following is not considered a common pest in hotels?			
	(1) Cockroach (2) Housefly			
	(3) Glodfish (4) Bed Bug			
60.	Which of the following best defines a Standard Purchase Specification (SPS in a hotel kitchen?			
	(1) A document listing all available suppliers			
	(2) A written description of ingredients specifying quality, size, and weigh standards			
	(3) A purchase order used to pay suppliers			
	(4) A cost-control sheet used for menu pricing			
61.	A is a strategy for answering your research question using empirical data.			
v	(1) Research question (2) Research design			
	(3) Sample size (4) Sampling design			
62.	In research, is defined as the watching of behavioural patterns of people in certain situations to obtain information about the phenomenon of interest.			
	(1) Interview (2) Universe			
	(3) Sample (4) Observation			
63.	The process of drawing a sample from a population is known as			
	(1) Sample (2) Sampling			
	(3) Sample size (4) Sampling error			
64.	Which of the following is not an example of non-probability sampling method?			
	(1) Convenience sampling (2) Volunteer sampling			
	(3) Snowball sampling (4) Random sampling			

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Question No.	1	Questions					
65.	1	Which of the following are reasons behind citing the material used in research by a researcher?					
	(a)	To give credit to of	thers work	and ideas			
	(b)	To show readers th	ne materials	s on which they base their analysis			
	(c)	To guide readers t	o access the	e materials themselves			
	(1)	Only (a)	(2)	Only (a) and (c)			
	(3)	Only (b) and (c)	(4)	(a), (b), and (c)			
66.	1	is a numerical roulation.	neasureme	nt describing some characteristic of			
	(1)	Parameter	(2)	Statistics			
	(3)	Sample	(4)	Sampling			
67.		is a numerical n	neasuremer	nt describing some characteristic of			
	(1)	Parameter	(2)	Statistics			
	(3)	Sample	(4)	Sampling			
68.	Which of the following is an example of citation style?						
	(a)	Chicago style					
	(b)	MLA style					
	(c)	APA style					
-	(d)	Turabian style					
	(1)	Only (a) and (b)	(2)	Only (b) and (c)			
	(3)	Only (a) and (d)	(4)	(a), (b), (c) and (d)			

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Question No.	Questions			
69.	A is the difference between a sample result and the true population result; such an error results from chance sample fluctuations.			
	(1) Sampling error			
	(2) Non-sampling error			
	(3) Sampling method			
	(4) Sample size			
70.	Sample values that lie very far away from the vast majority of the other			
	sample values is known as			
5 .	(1) Variation (2) Center			
	(3) Distribution (4) Outliers			
71.	A variable that is presumed to cause a change in another variable is known			
1 4 4	as			
	(1) Independent variable			
	(2) Dependent variable			
	(3) Both Independent and Dependent variable			
	(4) Neither Independent Nor Dependent variable			
72.	A form of qualitative research focused on discovering and describing the culture of a group of people is known as			
	(1) Phenomenology (2) Ethnography			
2	(3) Narrative inquiry (4) Grounded theory			
73.	is a scale of measurement that uses symbols, such as words or numbers to label, classify, or identify people or objects.			
, ,	(1) Nominal scale (2) Ordinal scale			
	(3) Interval scale (4) Ratio scale			

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Question No.	Ques	Questions				
74.	refers to the consistency or	refers to the consistency or stability of a set of test scores.				
	(1) Reliability					
	(2) Validity					
	(3) Both Reliability and Validity	7				
	(4) Neither Reliability Nor Vali	dity				
75.	A is a self-report data- col	lection instrument that each research				
	participant completes as part of	a research study.				
	(1) Test (2)	2) Sampling				
	(3) Sample (4) Questionnaire				
76.	Which of the following may be us	ed in data collection?				
	(1) Google form					
	(2) Survey Monkey					
	(3) Both Google form and Survey	y Monkey				
	(4) Neither Google form nor Survey Monkey					
77.	is smaller group of people or o	bjects selected from a larger population				
	to participate in a study.	to participate in a study.				
	(1) Sample size (2)	Sampling Technique				
	(3) Sample (4)	Universe				
78.	scale of measurement has a tr	ue zero point.				
	(1) Nominal scale (2)	Ordinal scale				
	(3) Interval scale (4)	Ratio scale				

Question No.	Questions				
79.	sampling methods are ways to randomly select a sample from				
19.	population to represent it.				
	(1) Non-Probability (2) Snowball				
	(3) Probability (4) Judgement				
80.	When selecting a research problem, a researcher may consider:				
	(a) Their interest				
	(b) Their expertise				
	(c) Relevance				
,	(d) Data availability				
	(1) Only (a) (2) Only (b) and (c)				
	(3) Only (a) and (c) (4) (a), (b), (c) and (d)				
81.	A restaurant that serves a specific type of cuisine and offers fine dining				
	with themed decor is known as a (1) Coffee Shop (2) Specialty Restaurant				
	(3) Room Service Outlet (4) Snack Bar				
82.	A minibar in a hotel is:				
	(1) A full-sized; ublic bar located in the lobby				
	(2) A small refrigerator stocked with drinks and snacks in guest rooms				
	(3) A self-service bar near the swimming pool				
	(4) A bar that serves only wine				
83.	A job description mainly provides information about:				
	(1) The personal qualities required for a job				
	(2) The duties, responsibilities, and working conditions of a job				
	(3) The salary and benefits of a job				
	(4) The training programs offered by the organization				

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Questio No.	Questions				
84.	Wine is an alcoholic beverage made by the fermentation of				
	(1) Grapes (2) Barley				
	(3) Rice (4) Wheat				
85.	Which of the following departments is most closely associated with the				
	night audit process?				
	(1) Housekeeping (2) Engineering				
	(3) Front Office (4) Food Production				
86.	The best quality tea is obtained from which of the following tea leaves?				
:	(1) Second flush leaves (2) First flush leaves				
	(3) Matured leaves (4) Wilted leaves				
87.	A job specification focuses on:				
	(1) What the job involves				
,	(2) The company's mission and vision				
	(3) The department structure				
	(4) The physical and personal qualities required to perform the job				
88.	Yield management in the hotel industry primarily aims to:				
	(1) Maximize room revenue by managing pricing and inventory				
	(2) Reduce marketing costs				
	(3) Maintain fixed room rates throughout the year				
	(4) Increase the number of employees				
89.	Beer is produced by brewing and fermenting:				
	(1) Coffee Beans (2) Grapes and Sugar				
	(3) Barley Malt and Hops (4) Corn and Honey				
	The state of the s				

PHD-EE-November, 2025 ITHM (Hotel Management) Code-C (17)

Question No.	Questions					
90.	The main function of the housekeeping department in a hotel is to:					
	(1) Maintain cleanliness and upkeep of guest rooms and public areas					
	(2) Handle guest check-in and billing					
	(3) Supervise kitchen operations					
	(4) Prepare and serve food					
91.	Which of the following is not a characteristic of service product?					
	(1) Perishability (2) Heterogeneity					
2	(3) Variability (4) Tangibility					
92.	Which of the following is part of 4P's of product marketing?					
	(1) People (2) Price					
	(3) Process (4) Physical Evidence					
93.	Which of the following is not an major tourism and hospitality product?					
	(1) Hotel room (2) Breakfast					
	(3) Car rental (4) Street light					
94.	Which of the following stages is not a part of the Product Life Cycle?					
	(1) Introduction (2) Growth					
	(3) Decline (4) None of the above					
95.	Which of the following is not a stage in the consumer buying behavior process?					
	(1) Problem recognition (2) Information search					
	(3) Product manufacturing (4) Post-purchase evaluation					

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Question	Questions				
No.					
96.	Wh	Which of the following is known as the first function of management?			
	(1)	Organizing	(2)	Planning	
	(3)	Controlling	(4)	Directing	
97.	Wh	o is regarded as the Fathe	er of N	Iodern Management?	
	(1)	Elton Mayo	(2)	Henry Fayol	
	(3)	F.W. Taylor	(4)	Max Weber	
98.		process of influencing peols is called:	ople t	o work willingly toward organizational	
	(1)	Staffing	(2)	Planning	
	(3)	Directing	(4)	Organizing	
99.	Staffing in management primarily deals with:				
	(1)	Recruiting and training e	mploy	yees	
	(2)	Setting business objective	es		
	(3)	Supervising daily operati	ons		
	(4)	Preparing financial repor	rts		
100.	The principle of "Unity of Command" means:				
	(1)	One boss, one subordinate			
	(2) One subordinate should receive order from one superior only				
	(3) Every employee should command others				
	(4) Many superiors for one subordinate				
				·	

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SET-"Y" (Total No. of printed pages : 20)

(DO NOT OPEN THIS QUESTION BOOKLET BEFORE TIME OR UNTIL YOU ARE ASKED TO DO SO)

PHD-EE, November-2025 ITHM (HOTEL MANAGEMENT)

Sr. No. 10012

Code



Time: 1¼ Hours	Total Quest	ions : 100	Max. Marks: 100
Roll No	(in figure)		(in words)
Name :		Date of Birth:	
Father's Name:		Mother's Name:	
Date of Examination:			
Signature of the candid	ate)	(Signat	ure of the Invigilator)

CANDIDATES MUST READ THE FOLLOWING INFORMATION/INSTRUCTIONS BEFORE STARTING THE QUESTION PAPER.

l. All questions are compulsory.

2. The candidates must return the Question book-let as well as OMR answer-sheet to the Invigilator concerned before leaving the Examination Hall, failing which a case of use of unfair-means / mis-behaviour will be registered against him / her, in addition to lodging of an FIR with the police. Further the answer-sheet of such a candidate will not be evaluated.

Keeping in view the transparency of the examination system, carbonless OMR
 Sheet is provided to the candidate so that a copy of OMR Sheet may be kept by

the candidate.

4. Question Booklet along-with answer key of all the A,B,C and D code shall be got uploaded on the University Website immediately after the conduct of Entrance Examination. Candidates may raise valid objection/complaint if any, with regard to discrepancy in the question booklet/answer key within 24 hours of uploading the same on the University website. The complaint be sent by the students to the Controller of Examinations by hand or through email. Thereafter, no complaint in any case will be considered.

5. The candidate MUST NOT do any rough work or writing in the OMR Answer-Sheet. Rough work, if any, may be done in the question book-let itself. Answers

MUST NOT be ticked in the Question book-let.

6. There will be negative marking and a deduction of 0.25 marks for each wrong answers. Cutting, erasing, overwriting and more than one answer in OMR Answer-Sheet will be treated as incorrect answer.

. Use only Black or Blue **BALL POINT PEN** of good quality in the OMR Answer-

Sheet.

8. BEFORE ANSWERING THE QUESTIONS, THE CANDIDATES SHOULD ENSURE THAT THEY HAVE BEEN SUPPLIED CORRECT AND COMPLETE BOOK-LET. COMPLAINTS, IF ANY, REGARDING MISPRINTING ETC. WILL NOT BE ENTERTAINED 30 MINUTES AFTER STARTING OF THE EXAMINATION.



Question No.		Questions
1.	A restaurant that ser with themed decor is	ves a specific type of cuisine and offers fine dining known as a
	(1) Coffee Shop	(2) Specialty Restaurant
	(3) Room Service Ou	tlet (4) Snack Bar
2.	A minibar in a hotel is	
	(1) A full-sized public	c bar located in the lobby
	(2) A small refrigera	tor stocked with drinks and snacks in guest rooms
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	(1) The personal qua	lities required for a job
*	(2) The duties, respon	nsibilities, and working conditions of a job
	(3) The salary and be	등 이 눈이 되었다. 그렇게 되었다면 하면 하고 있는 것이 없는 그는 것이 없는 것이 없는 것이 없다.
	(4) The training prog	rams offered by the organization
4.	Wine is an alcoholic be	everage made by the fermentation of
	(1) Grapes	(2) Barley
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Question No.	Questions
7.	A job specification focuses on:
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0.1-333	(1) Maximize room revenue by managing pricing and inventory
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	(2) Handle guest check-in and billing
	(3) Supervise kitchen operations
	(4) Prepare and serve food
11.	Which of the following is an example of quantitative variable?
	(1) Gender of respondent
et un	(2) Religion of respondent
	(3) Annual income of respondent
474 A T A CO	(4) Marital status of respondent

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(2)

Question No.	Questions
12.	relies primarily on the collection and analysis of qualitative data.
	(1) Quantitative research
	(2) Qualitative research
	(3) Both Quantitative research and Qualitative research
	(4) Neither Qualitative research nor Quantitative research
13.	Which of the following is not an example of categorical variable?
	(1) Sex of respondent
	(2) Religious belief of respondent
	(3) Political affiliation of respondent
	(4) Height of respondent
14.	A is a condition or characteristic that can take on different values or
	categories. (1) Variable (2) Constant
1 44 1 44 1 44	
	(3) Abstract (4) Reference
15.	A variable that is made up of different types or categories of a phenomenon is known as
	(1) Categorical variable
	(2) Quantitative variable
	(3) Both Categorical variable and Quantitative variable
	(4) Neither Categorical variable Nor Quantitative variable
16.	relies primarily on the collection and analysis of quantitative data.
	(1) Quantitative research
	(2) Qualitative research
	(3) Both Quantitative research and Qualitative research
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Question No.	Questions
17.	A research focused on solving local problems that a practitioner is facing is known as
	(1) Basic research
	(2) Orientational research
	(3) Action research
	(4) Evolutional research
18.	is aimed at generating fundamental knowledge and theoretical understanding about basic human and other natural processes.
	(1) Dasic research
	(2) Applied research
3.1	(3) Both Basic research and Applied research
	(4) Neither Basic research Nor Applied research
19.	A brief summary of a research paper or article is known as
and a reply state of	(1) Key words (2) Abstract
- GREET	(3) Conclusion (4) Review of literature
20.	In the food and beverage industry, a person responsible for designing menus and ensuring food quality is called a:
	(1) Front Office Executive (2) Maintenance Engineer
	(3) Executive Chef (4) Travel Agent
21.	A is a strategy for answering your research question using empirical data.
	(1) Research question (2) Research design
	(3) Sample size (4) Sampling design
-	and do another than he was a second of the first of the f

Question)	Code
No.		Questio	ns
22.	In research, is defined as in certain situations to obtain	s the wa n inform	tching of behavioural patterns of peop ation about the phenomenon of intere
	(1) Interview	(2)	Universe
	(3) Sample	(4)	Observation
23.	The process of drawing a sa	mple fro	om a population is known as
	(1) Sample		Sampling
2-2,	(3) Sample size	(4)	Sampling error
24.	Which of the following is method?	not an e	example of non-probability sampling
	(1) Convenience sampling	(2)	Volunteer sampling
	(3) Snowball sampling		Random sampling
25.	Which of the following are esearch by a researcher?	reasons	behind citing the material used i
(a) To give credit to others	work an	d ideas
	b) To show readers the mat	terials o	n which they base their analysis
(c) To guide readers to acce	ss the n	naterials themselves
(1) Only (a)	(2) C	only (a) and (c)
(3) Only (b) and (c)	(4) (8	a), (b), and (c)
26. A	is a numerical measur opulation.	rement	describing some characteristic of a
	l) Parameter	(2) St	tatistics
(3	3) Sample	(4) Sa	ampling

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(5)

(4) (b) (h) and (c)

Question No.	980/90 1 00 8	and the second s	Questio	ns
27.	100	is a numerical mea	asureme	nt describing some characteristic of a
	(1)	Parameter	(2)	Statistics
	(3)	Sample	(4)	Sampling
28.	Wh	ich of the following is a	ın examp	le of citation style?
***	(a)			
1111	(b)	MLA style		
	(c)	APA style	a bir property ac	the Acares to me arm a characteristic of a
	(d)			
	(1)	Only (a) and (b)	(2)	Only (b) and (c)
	(3)	Only (a) and (d)	(4)	(a), (b), (c) and (d)
29.	. 1	The state of the s	2.3	sample result and the true population hance sample fluctuations.
	(1)	Sampling error		
	(2)	Non-sampling error		
	(3)	Sampling method		
	(4)	Sample size	(%)	Tanage (the arctice)
30.	San	ple values that lie ve	ry far av	vay from the vast majority of the other
	sam	ple values is known as	র জুক্তালের সংস্কৃতি	maining of the instrument of the instrument of the contract of
	(1)	Variation	(2)	Center
The process of the	(3)	Distribution	(4)	Outliers
31.	Wh	ich of the following is	not a cha	racteristic of service product?
ì	(1)	Perishability	(2)	Heterogeneity
	(3)	Variability	(4)	Tangibility

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D
(6)

SET-Y Code-D

Question No.	Questions
32.	Which of the following is part of 4P's of product marketing?
	(1) People (2) Price
	(3) Process (4) Physical Evidence
33.	Which of the following is not an major tourism and hospitality product?
	(1) Hotel room (2) Breakfast
	(3) Car rental (4) Street light
34.	Which of the following stages is not a part of the Product Life Cycle?
	(1) Introduction (2) Growth
	(3) Decline (4) None of the above
35.	Which of the following is not a stage in the consumer buying behavior process?
, g 30	(1) Problem recognition (2) Information search
a 200	(3) Product manufacturing (4) Post-purchase evaluation
36.	Which of the following is known as the first function of management?
	(1) Organizing (2) Planning
	(3) Controlling (4) Directing
37.	Who is regarded as the Father of Modern Management?
	(1) Elton Mayo (2) Henry Fayol
	(3) F.W. Taylor (4) Max Weber

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D

Question No.	Questions				
38.	The process of influencing people to work willingly toward organizationa goals is called:				
	(1) Staffing (2) Planning				
	(3) Directing (4) Organizing				
39.	Staffing in management primarily deals with:				
	(1) Recruiting and training employees				
	(2) Setting business objectives				
	(3) Supervising daily operations				
	(4) Preparing financial reports				
40.	The principle of "Unity of Command" means: (1) One boss, one subordinate (2) One subordinate should receive order from one superior only (3) Every employee should command others (4) Many superiors for one subordinate				
41.	Which of the following sauces is a derivative of Hollandaise sauce?				
100	(1) Mornay sauce (2) Béarnaise sauce				
	(3) Espagnole sauce (4) Tmato Concassé				
42.	What is the primary function of eggs in a sponge cake mixture?				
	(1) To increase sweetness				
**	(2) To reduce gluten formation				
	(3) To act only as a preservative				
,	(4) To provide leavening and structure through aeration				

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D
(8)

Question No.	Questions
43.	Spring cleaning in housekeeping refers to:
	(1) Thorough and deep cleaning carried out periodically
	(2) Daily dusting of guest rooms
	(3) Cleaning only the public areas
	(4) Light cleaning done after check-out
44.	Which of the following dairy products is obtained by churning curd or cream
	(1) Yogurt (2) Cheese
	(3) Paneer (4) Butter
45.	Which of the following combinations correctly represents a consommé?
	(1) A thick soup made from roux and milk
	(2) A cold soup made with yogurt and cucumber
	(3) A clear soup clarified with egg whites and lean meat
	(4) A puree soup made from lentils and vegetables
46.	Which of the following is an example of probability sampling?
	(1) Convenience Sampling (2) Judgmental Sampling
	(3) Simple Random Sampling (4) Quota Sampling
47.	A researcher wants to test differences between two independent groups
,	when data are not normally distributed. Which test should be used?
- ((1) ANOVA (2) Paired t-test
((3) Mann-Whitney U test (4) z-test
48.	Which of the following is an example of a parametric test?
(1) t-test (2) Chi-square test
(3) Mann-Whitney U test (4) Kruskal-Wallis test

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D (9)

Question No.	Questions
49.	Which of the following is not considered a common pest in hotels? (1) Cockroach (2) Housefly (3) Glodfish (4) Bed Bug
50.	 Which of the following best defines a Standard Purchase Specification (SPS) in a hotel kitchen? (1) A document listing all available suppliers (2) A written description of ingredients specifying quality, size, and weight standards (3) A purchase order used to pay suppliers (4) A cost-control sheet used for menu pricing
51.	 A Resort Hotel is best described as: (1) A hotel located near airports for transit passengers (2) A hotel that provides recreation and relaxation facilities in scenic locations (3) A hotel meant for business travelers in city centers (4) A hotel offering only budget accommodation
52.	Which of the following is a common career option in the food and beverage industry? (1) Food and Beverage Manager (2) Software Developer (3) Glodsmith (4) Civil Engineer
53.	A is defined as an establishment that offers food and shelter to "bonafide" travelers who are able to pay and are in a fit condition to be received. (1) Restaurant (2) Hotel (3) Coffee Shop

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D (10)

(3) The place

Question No.	Questions
54.	Which of the following is an example of an animal fat used in cooking?
	(1) Butter (2) Olive Oil
	(3) Coconut Oil (4) Groundnut Oil
55.	The master key in a hotel is used to:
	(1) Open all guest rooms and restricted areas within a section
	(2) Open only one specific guest room
4	(3) Lock only store rooms
	(4) Open all rooms under maintenance
56.	In hotel terminology, a refers to a guest who arrives at the hotel with very little or no luggage.
	(1) VIP Guest (2) Skipper guest
	(3) Walk-in guest (4) Scanty Baggage guest
	Which of the following cereals is most commonly used for making breakfa
	(1) Rice (2) Wheat
	(3) Maize (Corn) (4) Barley
58.	Which of the following is not a component of yield management?
1	(1) Capacity Management (2) Discount Allocation
	(3) Employee Scheduling (4) Duration Control
-	(1) Direction Control
	Citrus fruits like oranges and lemons are rich sources of which vitamin?
59.	

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D
(11)

Question No.	Questions Which of the following vegetables is classified as a root vegetable?											
60.												
	(1)	Spinach	(2)	(2) Tomato								
	(3)	Carrot	(4)	Cauliflower								
61.	The	main difference	between white	stock and brown stock lies in -								
	(1)	Type of bones u	sed only									
	(2)	Use of vegetabl	es only									
	(3)	Roasting of bon	es and mirepoi	x before simmering								
	(4) Duration of boiling only											
62.	What does par stock refer to in housekeeping?											
no kel	(1) The number of staff required per shift											
	(2) The amount of cleaning chemicals used per week											
	(3) The number of rooms cleaned per day											
	(4) The standard quantity of linen that must be available in circulation											
63.	Ifa	fair coin is tosse	d once, what is	the probability of getting a head?								
	(1)	0.15	(2)	0.25								
	(3)	0.50	(4)	0.75								
64.	Which of the following is not a measure of central tendency?											
	(1)	Mean	(2)	Median								
	(3)	Mode	(4)	Standard Deviation								
65.	The process of sorting linen in laundry is carried out primarily to:											
	(1) Separate clean linen from dirty linen											
	(2)	Classify linen a	ccording to typ	e, colour, and degree of soiling								
	(3)	Make the laund	FC 143									
		at a second	A A A STATE OF THE PARTY OF									
	(4)	Avoid confusion	among launur	(4) Avoid confusion among laundry staff								

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D (12)

Question	Code-L
No.	Questions
66.	The method of cooking food by direct heat from below is called-
,	(1) Grilling (2) Steaming
	(3) Blanching (4) Boiling
67.	Which of the following is the most important criterion in selecting a research problem?
	(1) The problem must be complex and lengthy
	(2) The problem should be researchable and feasible within available resources
	(3) The problem should already be fully solved
	(4) The problem should be unrelated to the researcher's field of study
68.	The main function of a hydroextractor in laundry is to:
	1) Dry linen completely using hot air
(2) Remove excess water from washed linen by spinning
(B) Remove stains from fabric
(4	1) Rinse the linen with cold water
69. V	hich type of fire extinguisher is most suitable for electrical fires?
(1) Water extinguisher
(2	Carbon dioxide (CO ₂) extinguisher
(3) Wet chemical extinguisher
(4) Foam extinguisher
0. In	which cooking method is food cooked by dry heat in an oven?
(1)	Baking (2) Boiling
	Poaching (4) Stewing

Question No.	Questions									
71.	is a type of accommodation property which is located along with highway									
	and provide boarding, lodging and refueling facilities to is users.									
	(1) Casino (2) Resort									
	(3) Motel (4) Transient Hotel									
72.	The term cutlery refers to:									
e de la composition della comp	(1) Glassware items used for serving drinks									
14.7	(2) Cooking utensils used in the kitchen									
	(3) Knives, forks, and spoons used for dining									
	(4) Plates and bowls used for serving food									
73.	In a hotel laundry, a calendaring machine is used to:									
	(1) Remove moisture from chef coat									
	(2) Extract water using centrifugal force									
	(3) Smoothen, flatten, and finish materials by passing them between series									
	of heated rollers									
	(4) Press uniforms of restaurant staff									
74.	A Class B fire involves which of the following materials?									
	(1) Electrical equipment									
	(2) Flammable liquids like petrol and oil									
	(3) Metals such as magnesium and sodium									
	(4) Ordinary combustibles like wood and paper									
75.	Which of the following is an example of vegetable stain?									
	(1) Blood (2) Rust									
	(3) Coffee (4) Butter									

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D
(14)

Question	1	Oltan.	Code-L					
No.	A occurs when the sample data are incorrectly collected, recorded, o analyzed such as by selecting a biased sample, using a defective measurement instrument, or copying the data incorrectly. (1) Sampling error (2) Non-sampling error (3) Sample size (4) Sample							
76.								
77.	(1) Median	the measure of center found by ad al by the number of data values. (2) Mode (4) Standard deviation	ding the dat					
	 Lipson, Charles, "Why International Organiza Lipson, C. (1991). Why International Organiza Lipson, C. International 	al Organization 1991, 45, 495 am palace of the Arabs: A Generati	its informal?					
	A error occurs when the 1) Type I 3) Type III	e researcher rejects a true null hy (2) Type II (4) Type IV	pothesis.					
9.10	Which of the following is no ata?	ot an example of graphical repre	esentation of					
	l) Pie chart	(2) Bar graph						
1	B) Pictograph	(4) Frequency Table						

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D (15)

Question No.	Questions									
81.	This section of hotel Front Office department primarily deals with the									
	booking rooms for prospective guests.									
	(1) Information (2) Reception									
* * * * * * * * * * * * * * * * * * *	(3) Reservation (4) Cash and Bills									
82.	The essential qualities of a researcher include:									
	(a) Spirit of free enquiry									
	(b) Reliance on observation and evidence									
* * * * * * * * * * * * * * * * * * * *	(c) Systematization or theorizing knowledge									
	(d) Habit of procrastination									
	(1) Only (a), (b), and (c) (2) Only (b)									
	(3) Only (a) and (c) (4) Only (c) and (d)									
83.	In hotel operations, the term "" refers to a guest who leaves the hotel without settling their account.									
	(1) Sleepers (2) Scanty Baggage									
	(3) Gentleman (4) Skipper									
84.	Crockery in a hotel refers to:									
	(1) Metal serving trays (2) China and ceramic dishes like plates and cups									
No. 1	(3) Linen used for table setting (4) Wooden service boards									
85.	Which of the following is not a job role of Bell Boy?									
	(1) Deliver messages, parcels, and newspapers to rooms									
	(2) Escort guests to their rooms									
	(3) Tag and deliver luggage to the correct room									
	(4) Preparing bill at the time of guest departure									

PHD-EE-November, 2025 ITHM (Hotel Management) Code-D (16)

Question No.	Questions
86.	is a type of room reservation in which room is not released to walk-inguest even after cancellation hours. (1) Confirmed reservation (2) Guaranteed reservation (3) Waitlisted reservation (4) Tentative reservation
87.	Trolley service in a restaurant refers to: (1) Room cleaning done by housekeeping staff (2) Food service performed from a moveable trolley in front of the gues (3) Luggage handling by bellboys (4) Buffet service during lunch hours
	Which of the following is not a reason for practicing overbooking by hotels (1) To ensure maximum room occupancy (2) To increase overall revenue (3) To handle last-minute cancellations and no-shows (4) To enhance guest satisfaction
	The primary purpose of a night audit in a hotel is to 1) Record guests' meal preferences 2) Reconcile and verify the day's financial transactions 3) Schedule staff shifts for the next day 4) Maintain guest feedbacks
(1	

Questio No.	Questions
91.	A variable that is presumed to cause a change in another variable is known as
	(1) Independent variable
	(2) Dependent variable
	(3) Both Independent and Dependent variable
	(4) Neither Independent Nor Dependent variable
92.	A form of qualitative research focused on discovering and describing the culture of a group of people is known as
	(1) Phenomenology (2) Ethnography
	(3) Narrative inquiry (4) Grounded theory
93.	is a scale of measurement that uses symbols, such as words or numbers, to label, classify, or identify people or objects. (1) Nominal scale (2) Ordinal scale (3) Interval scale (4) Ratio scale
	refers to the consistency or stability of a set of test scores. (1) Reliability (2) Validity
	(3) Both Reliability and Validity
	(4) Neither Reliability Nor Validity
95. A	is a self-report data- collection instrument that each research articipant completes as part of a research study.
(1) Test (2) Sampling
(3) Sample (4) Questionnaire

(c) Norther Ralability plantique

Questio	n	Code-I							
No.	Questions								
96.	Which of the following may be used in data collection?								
	(1) Google form								
	(2) Survey Monkey								
	(3) Both Google form an	d Survey Monkey							
	(4) Neither Google form	nor Survey Monkey							
97.	is smaller group of pe to participate in a study.	ople or objects selected from a larger population							
3 n A	(1) Sample size	(2) Sampling Technique							
	(3) Sample	(4) Universe							
98.	scale of measurement has a true zero point.								
4 4 10	(1) Nominal scale	(2) Ordinal scale							
	(3) Interval scale	(4) Ratio scale							
99.	sampling methods a population to represent it.	re ways to randomly select a sample from							
	(1) Non-Probability	(2) Snowball							
	(3) Probability	(4) Judgement							
100.	When selecting a research	problem, a researcher may consider:							
	(a) Their interest								
	(b) Their expertise								
	(c) Relevance								
	(d) Data availability								
	(1) Only (a)	(2) Only (b) and (c)							
	3) Only (a) and (c)	(4) (a), (b), (c) and (d)							

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