

UCC- 2080  
01/8/2019

**INSTITUTE OF MANAGEMENT STUDIES AND RESEARCH  
MAHARSHI DAYANAND UNIVERSITY ROHTAK**

**PROCEEDINGS OF THE MEETING OF POST GRADUATE BOARD OF STUDIES IN  
MANAGEMENT STUDIES HELD ON 27.07.2019 AT 10.00 A.M. IN THE OFFICE OF  
DIRECTOR, IMSAR, M.D. UNIVERSITY, ROHTAK.**

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The following members were present:

1. Prof. Raj Kumar, Director
2. Prof. Mukesh Dhunna
3. Prof. Neelam Jain
4. Prof. Rishi Chaudhry
5. Dr. Divya Malhan
6. Dr. Ashok Kumar
7. Prof. Narender Singh (Outside expert)
8. Prof. O.P. Goyal (Special invitee)

Confirmed the proceedings of P G Board of Studies in Management Studies held on 15.06.2019

1. The Board considered the detailed syllabus and Scheme of examinations of 2 Year MBA (General) under CBCS scheme running in M.D. University for the academic session 2019-20 and approved the same to implement from the academic session 2019-2020.
2. The Board considered the case of Ms Deepa Ahuja for the process of registration of Ph.d under the supervision of Dr. Seema Singh and recommended for Ph.d registration.
3. The Board considered the syllabus and Scheme of Examination of Post Graduate Diploma in Business Process Outsourcing to be run at MDU Centre for Professional & Allied Studies, Gurugram. The Board discussed at length on the Scheme and observed that this Scheme is not as per the requirement of business process organizations and suggested the following Scheme:-

**Semester-I**

Course I	Fundamentals of Business Process Outsourcing
Course II	Models on Business Process Outsourcing
Course III	Sourcing options-workshop
Course IV	Perspectives of BPO
Course V	Strategic Issues in BPO-
Course VI	Campus to Corporate Transition

**Semester-II**

Course I	Process innovation
Course II	Business Process Outsourcing in Services & Manufacturing
Course III	Technology and infrastructure support
Course IV	Partner relationship strategy and Management
Course V	Emerging issues in BPO and ethical concerns
Course VI	Internship in BPO-Project Report

The Board referred back the syllabus and Scheme of Examination of Post Graduate Diploma in Business Process Outsourcing and approved to prepare a draft as per the suggestion and also recommended to start this course for the next academic session i.e. 2020-2021.

**CHAIRMAN**  
**P.G. Board of Studies in Management**

Endst.No. IMSAR/2019/ 1875-82

Dated: 30/7/19

Copy of the overleaf is forwarded to the following for information and further necessary action:

1. All the members of PGBOS
2. Controller of Examinations, M.D. University, Rohtak.
3. Director, UCC, M.D. University, Rohtak. He is requested to upload the proceedings on the University website.
4. Dy. Registrar (R&S), M.D. University, Rohtak.
5. Dy. Registrar (Academic), M.D. University, Rohtak.

  
**CHAIRMAN**  
**P.G. Board of Studies in Management**

  
01/8

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