# Maharshi Dayanand University Rohtak



# Ordinances, Syllabus and Courses of Reading for P.G. Diploma in Export-Import Procedures and Documentation Examination

Session-2002-2003

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# Scheme of Examination ADVANCED POST-GRADUATE DIPLOMA IN EXPORT-IMPORT PROCEDURES AND DOCUMENTATION SESSION 2002-2003

#### **SEMESTER-1**

Paper Code	Paper	Written Exam.	Internal Assessment
EPID-101	Conceptual Foundations of Management	75	25
EPID-102	India's Export-Import Policy	.75	25
EPID-103	Practical Export Marketing	75	- 25
EPID-104	Trade Financing	75	· 25
EPID-105	e-Commerce and Internet Export-Import Trade-I	50	50
EPID-106	Comprehensive Viva		100

One month Winter Training in January

#### **SEMESTER-2**

EPID-201	Export Procedures and Documentation	75	25
EPID-202	Import Procedures and Documentation	75	25
EPID-203	e-Commerce and Internet in Export Import	50	50
	Trade-II		/
EPID-204	Training Report (To be submitted two	50 .	50(Viva
	weeks before exam)	` `	voce)
EPID-205	Comprehensive Viva-Voce	1()()	

#### Note:

The institute shall arrange the following visit for the students during the course.

- (i) Visit to a port (sea, air or dry-port).
- (ii) Visit to an export house/trading house.

- (iii) Visit to an export promotion council or commodity board.
- (iv) Visit to an EPZ, SEZ, Technology park or 100% EOU.

There should be one visit in each of the above categories, two in each semester.

Students would be required to submit a written report of the visit.

The visit report will have a non-credit qualifying character and it will be evaluated as 'satisfactory' or 'not satisfactory' by the concerned college/institute.

A student must have at least two satisfactory reports to his/her credit in order to qualify the Diploma.

Comprehensive Viva Voce will cover written papers training report and visit reports.

#### CONCEPTUAL FOUNDATIONS OF MANAGEMENT

Paper Code: EPID-101

External Marks: 75
Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Nature and purpose of management; functions of a manager, approaches to management; the art and science of managing; types and steps in planning; the planning process; approaches to setting goals and targets; elements of business strategy; basic competitive strategies and their implementation.

Elements of rational decision making; evaluation and selection of alternatives; modern approaches to decision-making;

#### Unit-II

Formal and informal organisations; organisational divisions and levels; span of management; effective organising; methods of departmentation; line and staff concepts and their relationships; delegation of authority; conflict resolution methods.

#### Unit-III-

Determining staffing requirements; selection process; techniques and instruments; basic measures of performance appraisal.

#### Unit-IV

Methods of motivation: basic approaches; significance and approaches to leadership; the communication function and its effectiveness; the basic process of managerial control; controlling overall performance; preventive controls. Managerial functions in international business.

#### Reference Books

- 1. Harold Koontz and Wierich: Management, Mc-Grawhill, Tokyo
- 2. Stonier and Wankel: Management, Prentice Hall of India, N.D.
- 3. Richard M. Hdgets: Management, Academic Press, N.Y.
- 4. Peter F. Drucker: Practice of Management, Pan Books, London.

#### INDIA'S EXPORT-IMPORT POLICY

Paper Codé: EPID-102

External Marks:75

Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Role of foreign Trade in Indian economy; Trends in volume, composition and direction of trade flows in relation to overall BOP.; Export thrust areas and their share in world trade; Implications of WTO agreement for India's foreign trade; trade liberalization under economic reforms.

#### Unit-II

Major provisions of Foreign Trade (Development and Regulation) Act major export promotion Schemes-EPOG, Duty Exemption Scheme, EOU, EPZ, EHTP and STP schemes, deemed Export, Export houses and trading houses, export Promotion schemes for specific export items; incentives for participation in international trade fairs and exhibitions.

#### Unit-III

Institutional support system for Indian exporters- Board of Trade, DGFT commodity boards, export promotion councils - MPEDA, APEDA Trade Development Authority, ITPO, NCTI EXIM Bank, ECGE, Export Inspection Council, Directorate General of shipping, Freight Investigation Bureau. FIEO, DGCIS, Indian Institute of Packaging and IIFT.

#### Unit-IV

India's Major trade problems; competitiveness of India's exports; adequacy of incentive and support structure; measures for overcoming trade barriers.

#### Reference Books

- Sengupta, N.K.: Govt. and Business, Vikas Publications, N.D., Latest edition.
- 2. Govt. of India: Economic Survey, Govt. of India, N.D. Latest issue.
- 3. Aggarwal, Raj: Indian Foreign Trade, Excel Books, N.D. Latest Edition.
- 4. Govt. of India; Export Import policy and Procedures, Vol. 1 and 2

#### PRACTICAL EXPORT MARKETING

Paper Code: EPID-103

External Marks:75

Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Market selection and market research; export pricing procedure; retrograde pricing, methods of quoting export prices; INCOTERMS

Business correspondence for exports and Imports; designing and distributing export promotion literature; managing participation in trade fairs and exhibitions

#### Unit-II

Intermediaries in indirect channels of exports and imports — brokers, export-agents, EXCs, co-operative exporters, Web-Pomerene associations, buying agents; export merchants, export drop shippers and distributors and export trading companies; channels selection and channel cost; role of freight forwarders and custom house brokers.

#### Unit-III

Export order execution; product sourcing; product quality; packaging and pallet standards; alternative modes of transportation in imports and exports; types of carriers and vessels-choice of the mode of transport.

#### Unit-IV

Promotional strategies; international advertising decisions; problem concerning international sales promotion and personal selling.

#### Reference Books

- Ramu, S. Shiva: Export Marketing A Practical Guide to Exporters, Wheeler Publishing, N.Delhi.
- ... Onkvisit, S and Shaw, J.J.: International Marketing Analysis and Strategy P.H.I. N.Delhi
- Bennett, Roger: International Marketing; Strategy, Planning, Market Entery and implementation, Kogan Page, London.
- Raghuram, Asopa et.al.: Shipping Management Concept and Cases McMillan, N.Delhi.

#### TRADE FINANCING

Paper Code: EPID-104

External Marks: 75
Internal Marks: 25

Time: 3 hrs.

#### Unit-I

lature and sources of trade finance; instrument and institutions of trade nance; nature of euro-markets, role of commercial Banks.

#### Unit-II

stature of Pre-shipment finance; eligibility criteria of granting packing credit; purpose, form and quantum of pre-shipment credit; period of credit and rate of interest; packing credit for export of goods, consultancy

services, imports meant for export production and deemed exports; procedure and documentation for availing pre-shipment finance; advances against incentives receivable from Government; ECGC formalities.

#### Unit-III

Nature, purposes, forms and sources of post-shipment finance; RBI guidelines and norms for post-shipment finance; post-shipment credit in foreign currency; procedure and documentation concerning post-shipment credit; role of ECGC.

#### Unit-IV

Negotiation of export documents drawn under export letter of credit; purchase/discount of export documents drawn under confirmed orders; advances against export bills, consignment exports; undrawn balances and against receivable from Government; post-shipment finance under deferred payment arrangements.

- 1. Chaudhary, B.K.: Export Finance, Himalayan publishing House, Bombay.
- 2. Dow, F.: Understanding Documetary Bills and Credits: A Practical Guide for Exporter, Importers, Forwarders and Bankers, Croner Publications Surrey.
- 3. Nabhi's Exporters Manual and Documentation.
- 4. Apte, P.G. International Financial Management, Tata McGraw Hill, N. Delhi.

### E-COMMERCE AND INTERNET IN EXPORT-IMPORT TRADE-1

Paper Code: EPID-105

External Marks:75

Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Introduction to computers: types of computers, computer system organization, operation system; graphic presentations in buyer/seller meets for exports and imports; application of computers in export management.

#### Unit-II

Networking: types of computer network; topology; protocols; Teletext and Videotext networks:

#### Unit-III

Introduction to Internet: Hardware and software requirements, audio and video communication; Internet addressing scheme; WWW, automated web search; E-mail; new groups; gopher; Archie; multimedia application in exports.

#### Unit-IV

Cyber crime; IT Act 2000 with special reference to digital signatures and its certification; duties of subscribers, offences.

- 1. V. Rajaraman: Fundamental of Computers, P.H.I.
- 2. Sanjeev Gupta: Internet for Business Managers, Excel Books
- 3. Tannenbaum: Computer Networks, P.H.I.
- 4. Krishan Kumar: Cyber Laws, Dominant Publishers and Distributors.

#### **EXOPORT PROCEDURES AND DOCUMENTATION**

Paper Code: EPID-201

External Marks:71

Internal Marks: 21

Time: 3 hrs

#### Unit-I

Pre-requisites for successful exporting; starting an export business; choosing an appropriate business organisation and product lines, selecting prospective markets and locating prospective buyers; negotiation skills; skills; export order processing; export contracts.

#### Unit-II

Registration of Exporters; export of samples, obtaining an export-imporlicense; quality control and pre-shipment inspection of exporconsignment; self-certification scheme; labelling, packaging, packing and marking of goods for exports; cargo insurance and claim procedure.

#### Unit-III

Procedure for rebate on excise duty on exported goods; various types of export documents and their preparation; procedure for custom clearance of exports by air, sea and post-parcels; documents under aligned documentation system; electronic data interchange.

#### Unit-IV

Availing concessions and facilities under various export promotion schemes; facilities for export/trading houses and deemed exporters: availing Marketing Development Assistance; procedure for settlement of trade disputes.

- 1. Govt. of India: Export-Import Policy and Procedures, Vol 1 and 2
- 2. Jitender, M.D.: Export Procedures and Documention, Raj Publications N.D.
- 3. Nabhi's Exporters Manual and Documentation.
- 4. Paras Ram: Export What, Where and Why, Anupam Publication N.D.
- 5. Nabhi's New Export Import Policy and Procedures.

#### IMPORT PROCEDURES AND DOCUMENTAION

Paper Code: EPID-202

External Marks: 75
Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Pre-requisities and preliminaries for starting Import business; regulatory nstitution in Import trade - Ministry of Commerce, DGFT and Custom authorities; categories of imports and importers under the current Exim Policy.

#### Unit-II

Procedure for registration of Importers; licensing authorities - jurisdiction and functions, retirement of import documents, procedures and ormalities, operating procedure for authorized dealers; procedure for naking import payments and RBI guidelines.

#### Unit-III

mports under special scheme for exporters - EPCGS, Duty Exemption Scheme, SIL (special Import Licensing) scheme. Diamond, gem and ewellery export promotion schemes, 100% EOU/EPZ/FTZ units scheme; procedure for personal imports, import of gifts and import of uttomobiles; procedure for import of gold and silver and technology frawing and design, samples and prototypes; special Import facilities for NRI's and PIO's.

#### Unit-IV\_

Custom clearance of import; Indian customs tariffs classification; types of customs duties; valuation of goods and assessment of customs duty; nature types and salient features of bill of entry, presentation of bill of entry, warehousing of imported goods, and their clearance, self assessment scheme and green channel facility.

- 1. Govt. of India: Export-Import Policy and Procedures, Govt. of India, N.D.
- 2. Paras Ram: Export-Import Procedures, Anupam Publication
- 3. Bowersox, Donald. J.: Logistical Management, Mc-millan, N.Y. Latest ed.
- 4. Govt. of India: ITC(HS) Classification of Export and Import items, Govt. of India, N. Delhi:

## E-COMMERCE AND INTERNET IN EXPORT-IMPORT TRADE-II

Paper Code: EPID-203

External Marks: 75
Internal Marks: 25

Time: 3 hrs.

#### Unit-I

Internet based e-commerce: issues, problems and prospects; Internet commerce architeture, getting and retaining customers for international business; use of e-commerce in export marketing.

#### Unit-II

Customer relationship management: definition, architecture and infrastructure of CRM, challenges and trends in CRM, obtaining foreign trade statistics on internet, locating buyers, international sources on prices.

#### Unit-III

E-commerce resources: electronic payment system, value added services, e-commerce laws and security implications.

#### Unit-IV

Internet marketing and advertising; digital marketing tool, IT and distribution; marketing information system, adverting process, marketing process, market research, cost of web presence, interactive promotion and consumer behavior, Effective demonstration of product samples on the web.

- 1. David Whiteley: E-commerce, Tata Mc-Graw Hill
- 2. Dr. Ravi Kalakotia: E-Business, Addision Wesley.
- 3. Daniel Amor: The E-Business Revolution, P.H.I.
- 4. Sunil Sharma: E-Commerce, Excel Books, New Delhi.